KPU

The NEW WAY to WATCH

Digital TV is different than anything you have seen before. It isn't cable…it's better. Digital TV offers great channels, many features and many choices. Watch what you want – sports, movies, news, cartoons, drama, comedies – anything you can imagine is there. Watch when you want – with features like Autotune, video on demand and digital video recording. Watch how you want – high quality digital video and sound. So sit back, relax and enjoy the future.

Digital TV User's Guide Copyright © 2005-2013 MS Communications. IPG screen images Copyright © 2010 Minerva Networks, Inc. Used with permission. All rights reserved. Portions Copyright Advanced Digital Broadcasting (ADB), Amino Communications, Ltd., Entone, Inc and Universal Electronics, Inc.. Used with permission. All rights reserved. All other images copyright and/or trademark of their respective owner(s). Dolby and the double-D symbol are registered trademarks of Dolby Laboratories.

This material may not be duplicated, in whole or in part, by any means, without the express written consent of MS Communications, Ringgold GA 30736 USA.

Table of Contents

Remote Control Layout 8
- Titan 2056 ISX Remote Control 8
- Entone 06-04 Remote Control 9
- Entone 06-04 Remote Control 10
- Entone URC Plus Remote Control 11

1 Remote Control Basics 12
- Turn Your Set Top Box or TV On or Off 12
- Change Channels 12
- Adjust Volume 12
- System Buttons 12

2 How To Use This Book 14
- Layout 14
- Color-codes & Icons 14

3 Infobar 15
- Infobar Layout 15
- Introducing The Infobar 16
- Go To The Infobar 16
- Using the Infobar 17

4 Menubar 18
- Introducing the Menubar 18
- Go To the Menubar 18
- Understanding the Menubar 18

5 Guide 20
- Guide Layout 20
- Introducing Guide 21
- Go To Guide 21
- Getting Around Guide 21
- Favorites List in Guide 21
- HDTV Programming 21

6 Guide - Alerts & Recording 22
- Introducing Guide & Recording 22
- Setting a Reminder, Autotune or Recording 22
- Editing a Recording 24
- Setting a Series Recording 25
- Editing a Series Recording 26
- Skipping an Episode 27
- Canceling an Autotune, Reminder, Recording or Series Recording 28
- Additional Information on Canceling Events 28

Table of Contents

7 Recording 29
- Recordings 29
- Quick Recording 29
- General Guidelines About Recordings 29
- Pausing Live TV (PLT) 29
- Controlling Live TV 30
- DVR Playback Controller 30
- Schedule Event 31
- Accessing the Schedule Event Screen 31
- Configuring the Schedule Event Screen 31
- Record By Search 32

8 DVR 33
- Introducing DVR 33
- Go To DVR 33
- The DVR Menu Quick Reference 33
- Recorded Programs 33
- Recorded Programs: Watching a Recorded Program 34
- Recorded Programs: Sorting Recordings 35
- Recorded Programs: Locking or Unlocking a Recording 35
- Recorded Programs: Deleting a Recording 36
- Recorded Programs: Stopping a Program Currently Recording 36
- To Record 36
- To Record: Sort Future Recordings 37
- To Record: Canceling a Future Scheduled Recording 37
- Schedule Priority 37
- Schedule Priority: Changing Schedule Priority 37
- Schedule Event 38
- Schedule Event: Editing a Scheduled Event 38
- Record History 38
- Record History: Reviewing Record History 38
- Whole Home DVR 39
- Set a Recording 39
- Non-DVR Set Top Box Recordings List 39
- Watching from Room to Room 40

9 Pay Per View 41
- Introducing Pay Per View (PPV) 41
- Go To Pay Per View 41
- Buying Pay Per View 41

Table of Contents

10 Rentals 43
- Introducing Rentals & VoD (Video on Demand) 43
- Go To Rentals 43
- Browsing Rentals 43
- Renting a VoD Rental 44
- Watching Your VoD Rental 45
- Controlling Rental Playback 45
- The Slider 46

11 On Demand 47
- Introducing On Demand 47
- To Access 47
- Getting Around On Demand 47
- Bringing Up the Play Menu 47
- Play a Program & Add It to My Library 48
- Rent a Program 48
- On Demand Browse & Search Options 49
- Stop a Video and Exit On Demand 50

12 My Library 51
- Introducing My Library 51
- The My Library Menu 51
- Go To My Library 51
- Go To Rented Videos 51
- Watching a Rental Video 52
- Introducing PPV Events 52
- Go To PPV and Sports Package **(Sports Package Coming Soon)** 52
- Introducing Reminders 53
- Go To Reminders 53
- Cancel a Reminder or Autotune 53
- Introducing Messages 54
- Go To Messages 54
- Reading a Message 54
- Introducing Caller ID 55
- Go To Caller ID 55
- Deleting a Caller ID Entry 55

13 Settings 56
- Introducing Settings 56
- Go To Settings 56
- Activating **Parental Control** 56
- Selecting Parental Control Settings 56

Table of Contents

Turning Parental Controls On and Off 57
Working With Additional Preferences 58
Working With Settings/Users 60
Adding a User Account 60
Editing a User Account 62

14 Sign Out / Sign In 64
Sign Out / Sign In 64
Go To Sign Out / Sign In 64

15 Favorites 65
Introducing Favorites 65
Go To Favorites 65
Choosing a Favorites List 65
Creating or Editing a Favorites List 66
Delete a Favorites List 66

16 Search 67
Introducing Search 67
Go To Search 67
Search for a Program 67
Introducing Web & Email 69
Go To The Web 69

17 Web & Email (Coming Soon) 69
Go To Email 70

18 Widgets (Coming Soon) 71
Introducing Widgets 71
Go To Widgets 71
Using Widgets 71
Stocks Widget 71
Weather Widget 72
Twitter Widget 73
Suggestions Widget 74

19 Remote Scheduling (Coming Soon) 77
Introducing Remote Scheduling 77
Accessing Remote Scheduling on the Web 77
Recording a Program 78
Record Using the Home Page 78
Record Using the Guide Page 79
Using the Search Guide Option 80
Managing Your Scheduled Recordings 80

Table of Contents

Managing Your DVR Recordings 81
Manage your account settings 81
Changing Your Password 82
Renaming Your DVR Set Top Boxes 82
Signing Out 82

Stream Management 83

Set Top Box 84
Amino 110 Set Top Box 84
Amino 140 Set Top Box 85
Amino 540 Set Top Box 86
Entone Amulet 200 Set Top Box 87
Entone Amulet 300 Set Top Box 88
Entone Amulet 400 Set Top Box 89

Movie Ratings 90
MPAA (Motion Picture Association of America) Ratings System 90

TV Ratings 91
TV Parental Guidelines Ratings System 91
Program Ratings 91
Content Ratings 91

Remote Control Layout

Titan 2056 ISX Remote Control

Device Selection
Send commands to AUX, DVD, AUD, TV or STB

DVR Controls
Go back, bring up DVR list, go to live TV

MENU
Displays Menubar

GUIDE
Displays Guide

DAY - / +
View Guide a day forward or back

Function Keys
*See bottom of page

VOL + / -
Adjust volume

MUTE
Toggle audio on or off

FAV
For future use

Number Pad
Enter a channel number or PIN

HOME
Return to DTV (Live TV)

DELETE
Delete a character during text entry

MY MEDIA
For future use

POWER
Turn a selected device on or off

Playback Controls
Control playback of Live TV, DVR or VOD

REC
Begin DVR recording

INFO
Display the Infobar

EXIT
Exit the Menubar

PAGE - / +
Jump Guide 1 page back or forward

OK
Enter a choice you have made, or bring up on-screen keyboard

Arrow Buttons
Move the highlight

CH +/-
Change the channel

ON DEMAND
Brings up VOD Menu

LAST
Return to previous channel

Hot Keys
For future use

CC
Toggle closed captions on and off, see pg 12 in **Remote Control Basics**

* Red, Green, and Yellow is used when requested with On Demand. Blue takes you to the Video On Demand (VoD) menu.

Remote Control Layout

Entone 06-04 Remote Control

Device Selection
Press to control your TV, STB, or Auxiliary Device

Playback Controls
Control playback of On Demand (VoD) or PVR (DVR)

PVR & LIVE TV
*Press ● to use the PVR (DVR) functions, and press ● to return to live TV from viewing a recording

EXIT
Exit current menu

OK
Enter a choice you have made, or within Seach brings up on-screen keyboard

INFO
Display information about the current program

VOL Up/Down
Adjust volume

MUTE
Toggle audio on/off

Number Pad
Enter a channel number or PIN

INPUT
Choose between TV connections

POWER
Turn a selected device on or off

Record
Begin recording

MEDIA & MOVIE
Press ● to go directly to Guide Search, Press ● to go to the Video On Demand menu

MENU
Display main menu

BACK
Return to the previous channel or menu

Arrow Keys
Move the highlight in menu screens

CC
Toggle closed captions on and off, see pg 12 in Remote Control Basics

GUIDE
Display the guide

CH Up/Down
Change the channel

LANG
Bring up language options/ menu

ASPECT
Change TV's aspect ratio or switch from SD to HD

* Red, Green, and Yellow also used when requested with On Demand

Remote Control Layout

Entone 06-04 Remote Control

Device Selection
Press to control your TV, STB, or Auxiliary Device

Playback Controls
Control playback of On Demand (VoD) or PVR (DVR)

PVR & LIVE TV
*Press ● to use the PVR (DVR) functions, and press ● to return to live TV from viewing a recording

OPTIONS
Change TV's aspect ratio

OK
Enter a choice you have made, or within Seach brings up on-screen keyboard

BACK
Delete a character during text entry

VOL Up/Down
Adjust volume

MUTE
Toggle audio on/off

Number Pad
Enter a channel number or PIN

INPUT
Choose between your selected devices different input connections

POWER
Turn a selected device on or off

Record
Begin recording

MEDIA & MOVIE
Press ● to go directly to Guide Search, Press ● to go to the Video On Demand menu

MENU
Display main menu

INFO
Display information about the current program

Arrow Keys
Move the highlight in menu screens

EXIT
Exit current menu

GUIDE
Display the guide

CH Up/Down
Change the channel

LAST
Return to the previous channel

CC
Toggle closed captions on and off, see pg 12 in Remote Control Basics

* Red, Green, and Yellow also used when requested with On Demand

Remote Control Layout

Entone URC Plus Remote Control

INPUT
Choose between your selected device's different input connections (Ex. DVD)

STB
Send commands to the set top box

TV
Send commands to the TV

LANG
For future use

GUIDE
Displays Guide

VOL +/-
Adjust the volume

LAST
Return to the previous channel

OK
Enter a choice you have made, or within Search brings up on-screen keyboard

Function Keys
*See bottom of page

ENTER
Delete a character during text entry

System Buttons
Phone: Access Caller ID
Others: Reserved

POWER
Turn a selected device on or off

AUX
Send commands to other devices (Ex. DVD, VCR)

INFO
Displays Info Bar

MENU
Displays Menubar

EXIT
Exit current screen

CH Up / Down
Change the channel

Record
Starts recording

Playback Controls
Control playback of DVR/PVR recordings or On Demand (VoD)

Direction Buttons
Move the highlight in menu screens

Number Pad
Enter a channel number or PIN

MUTE
Toggles sound on and off

* Red, Green, and Yellow is used when requested with On Demand. Blue takes you to the Video On Demand (VoD) menu.

Turn Your Set Top Box or TV On or Off

The device selection buttons tell your remote whether you want to control your set top box or your television.

To turn your TV On/Off, press the **TV** button then the **POWER** button.

To turn your set top box on or off, press the **STB** button and then the **POWER** button.

If pressing **POWER** turned the wrong device on or off, press the **POWER** button again, press the appropriate device selection button (**TV**, **AUD**, **DVD**, **AUX** or **STB**) and press **POWER** once more.

Change Channels

The **CH+/-** button will change channels up or down one at a time.

The **Number Pad** can be used to directly enter a channel number.

GUIDE will display Guide so you can find a program you like. If the program is on now, you tune to the channel showing it. If not, you can set a scheduled event to remind you when it does come on. If your set top box supports recording, you can schedule a recording for the program.

For more information on Guide, see section **5 Guide**.

For more information on setting Reminders, Autotunes and Recordings, see **Setting Reminders, Autotunes and Recordings** in section **6 Guide & Recording**.

Adjust Volume

The **VOL+/-** button will adjust the volume gradually.

The **MUTE** button will toggle the sound on and off.

System Buttons

There are a number of buttons on your remote that display different features of your service.

MENU displays the Menubar when in cable [STB] mode, and in [TV] mode you will see your TV's menu. The Menubar provides quick access to every feature supported by your service.

For more information about the Menubar, see section **4 Menubar**.

INFO displays the Infobar, a feature that lets you see information on what you're watching, what's coming on next, and what's on other channels.

For more information on the Infobar, see section **3 Infobar**.

EXIT causes your set top box to exit whatever screen you are seeing and return you to normal TV viewing. If you ever get lost on a screen, it is always safe to press **EXIT** and then start over.

CC displays closed captioning. To turn closed captioning on, press **STB** on your remote to enter STB mode and press **CC** twice. To turn off closed captioning, press **CC** three more times while in STB mode.

2 How To Use This Book

Layout

Instructions are paired with screen shots to illustrate the process and provide confirmation of what you should see on your TV.

Section headings and on-screen text, such as screen titles, messages and options are shown in **Deep Blue Bold Type**.

Buttons on the remote control are represented by a graphic of that button, or **Red Bold Type** when a graphic cannot be shown.

Color-codes & Icons

Program listings may display icons based on settings for a particular program.

Program Attributes

New Episode (not a re-run)

Program in High Definition

Autotune

Reminder

Record*

Series-Record*

Series Record Episode Skipped*

Closed Captioned

Dolby Digital Audio

Favorite

Alert Symbol

Lock Program

Live TV

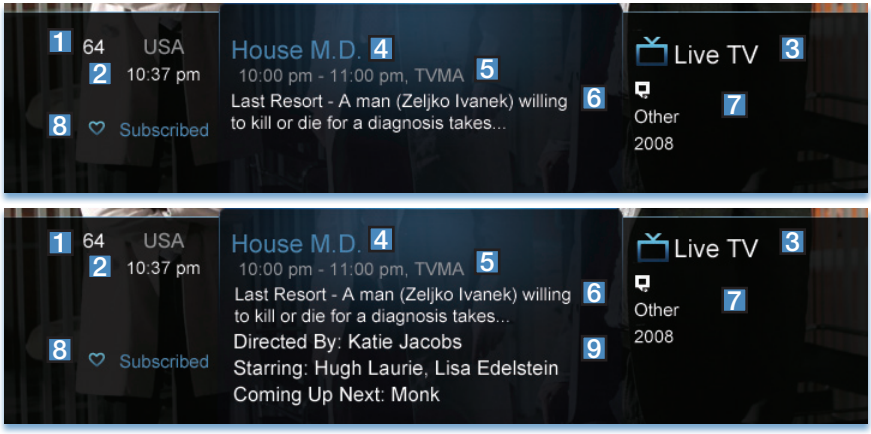
Whole Home DVR

Record and Series Record only appear if your set top box supports recording.

All menubar icons and explanations are in **4 Menubar**.

3 Infobar

Infobar Layout


1 64 USA
2 10:37 pm
8 Subscribed
House M.D. 4
10:00 pm - 11:00 pm, TVMA 5
Last Resort - A man (Zeljko Ivanek) willing to kill or die for a diagnosis takes... 6
Live TV 3
Other 7
2008
1 64 USA
2 10:37 pm
8 Subscribed
House M.D. 4
10:00 pm - 11:00 pm, TVMA 5
Last Resort - A man (Zeljko Ivanek) willing to kill or die for a diagnosis takes... 6
Directed By: Katie Jacobs
Starring: Hugh Laurie, Lisa Edelstein 9
Coming Up Next: Monk
Live TV 3
Other 7
2008

1 Channel Name & Number

The name and number of the channel currently listed in the Infobar.

2 Current Time

3 Program Type

Indicates whether you are watching Live TV, Video on Demand, a recorded program or a Pay-Per-View program. This may also indicate if the program is Blocked/Restricted because of parental controls or that the Emergency Alert System is active.

4 Program Name

5 Program Start Time, End Time & Rating

6 Program Summary

7 Additional Program Information

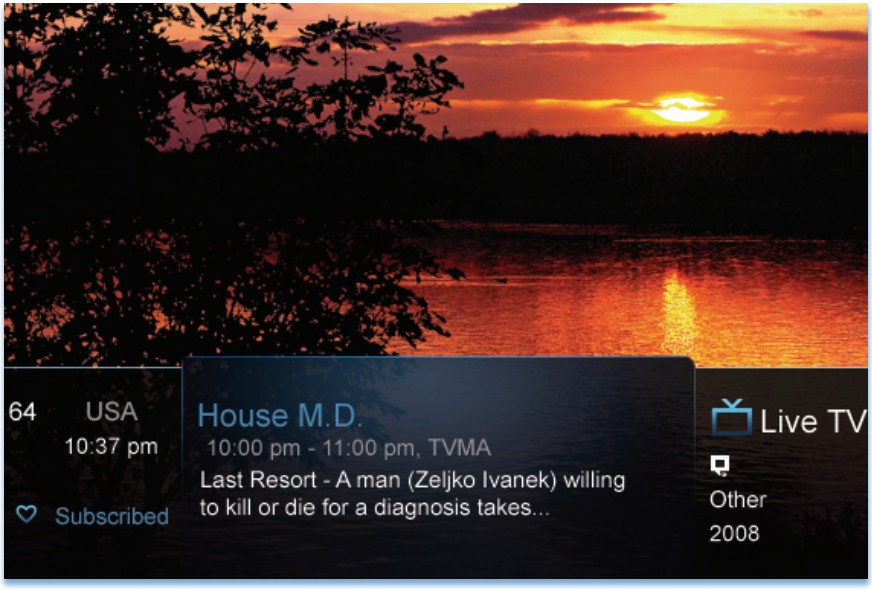
Indicates the type of program (movie, sports, etc.), Closed Captioning, Dolby Digital audio, and year of original release.

8 Current Favorites List

9 Director, Stars & Coming Up

The detailed Infobar will list the director and stars of a program, along with the name of the next program on this channel.

3 Infobar



Introducing The Infobar

The Infobar is a quick way of finding information about the show you are watching, what comes on later, and what is on other channels.

Go To The Infobar

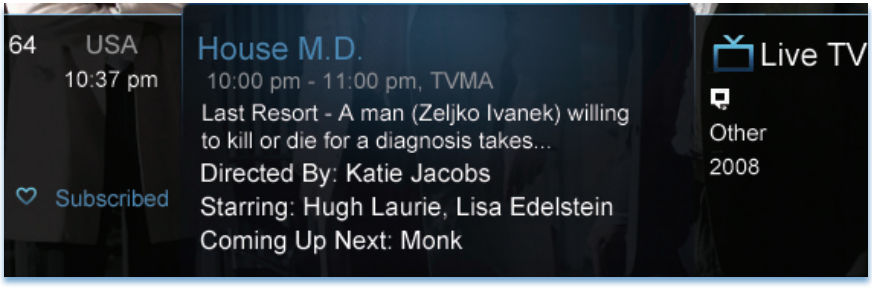
There are three ways to make the basic Infobar appear.

Press **INFO** on your remote control.

Press the **Up** or **Down Arrow Keys** on your remote control.

The basic Infobar will also appear any time you change channels.

Once the Infobar is active, press **INFO** again to display the detailed Infobar. It adds information on directors, actors and the name of the next program.



Using the Infobar

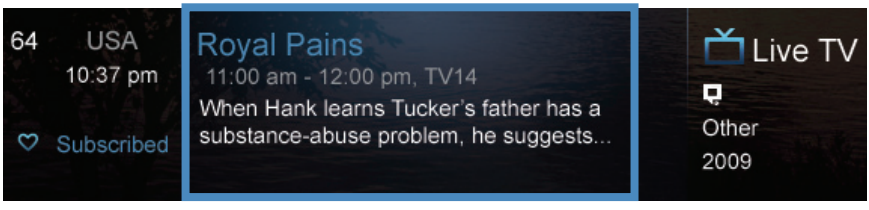
Step 1: Go To The Infobar

Press **INFO**, the **Up or Down Arrow Keys**, or change channels.

Step 2a: See What's On Other Channels

Press the **Up or Down Arrow Keys** to scroll the Infobar through what is showing on other channels without actually changing channels.

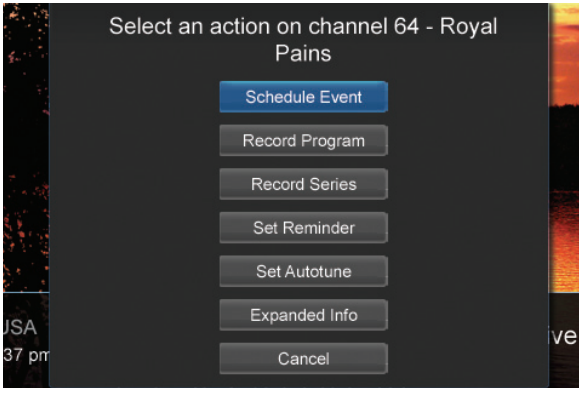
If you find something you would rather watch on another channel, press **OK** to tune to that channel.



Step 2b: See What's On Later

Press the **Right Arrow Key** to scroll ahead to upcoming programs for the channel listed on the Infobar.

Press **OK** while viewing info on a future program to bring up these options.

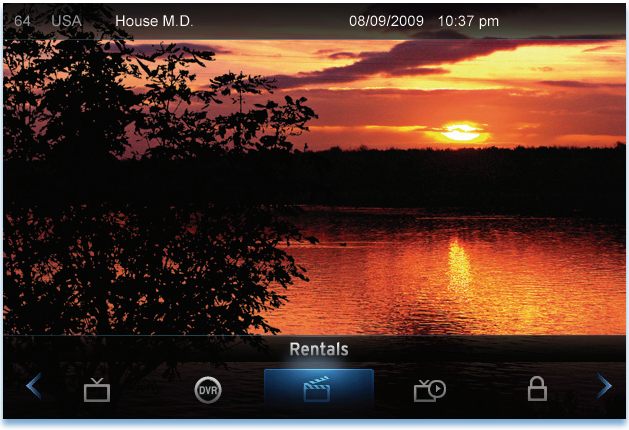


Press the **Left Arrow Key** to scroll back to the current channel listing. To exit the Infobar completely, press **Exit** on your remote.

Note: Recording options will not be available if your set top box doesn't support those features.

4 Menubar

Introducing the Menubar



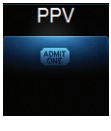
The Menubar is a quick and easy way to access any feature of your service.

Go To the Menubar

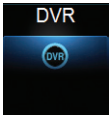
To display the Menubar, press **MENU** on your remote control. Press the **Left/Right Keys** on your remote control to move the highlight through the menu. Press **Menu** again to exit or press **Exit** on your remote control.

Understanding the Menubar

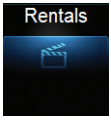
Guide will bring up the program guide. For information on Guide, please see section **5 Guide**. To record or edit a recording, please see section **6 Guide & Record**.



PPV jumps directly to the Pay Per View channels in the program guide. For information on PPV, please see section **9 Pay Per View**.

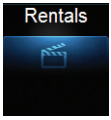


DVR allows you to watch existing recordings, access a list of scheduled recordings, and edit and sort both. You can also create a recording (Schedule Event) and prioritize conflicting series recordings. For information on DVR, see section **8 DVR**.



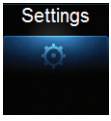
Rentals provides access to rent Video on Demand movies and programs. For information on Rentals, see section **10 Rentals**.

4 Menubar



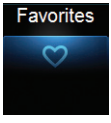
On Demand provides access to rent On Demand movies and programs. See section **11 On Demand** for more information.

My Library provides quick access to previously purchased programs, Reminders you have scheduled, messages regarding your service, and Caller ID history. For more information on My Library, see section **12 My Library**.

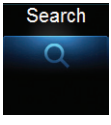


Settings offers access to creating parental controls and setting blocked channels, determining how things appear on the screen (such as TV caller ID), and creating, editing and deleting user accounts. For information on **Settings**, see section **13 Settings**.

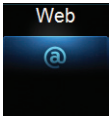
Sign Out allows you to sign out of the current user account. This only appears if you are using the **Enable Login** option under **Settings/Preferences**, have multiple user accounts, and have signed in with a user name and password. For information on user accounts, see **User Settings** in section **13 Settings**.

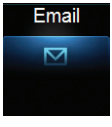


Favorites allows you to choose, edit, create or delete a favorite channel list. For information on Favorites, see section **15 Favorites**.



Search allows you to search program listings or Video on Demand rentals by title or key words. For information on Search, see section **16 Search**.





Web & Email (Coming Soon) allows you to browse the Internet and check your Email. For information on Web and Email, see section **17 Web & Email**.

Widgets (Coming Soon) offers access to news headlines, weather, finance, Twitter, and other up-to-date information. For information on Widgets, please see section **18 Widgets**.

Guide Layout

Favorites List

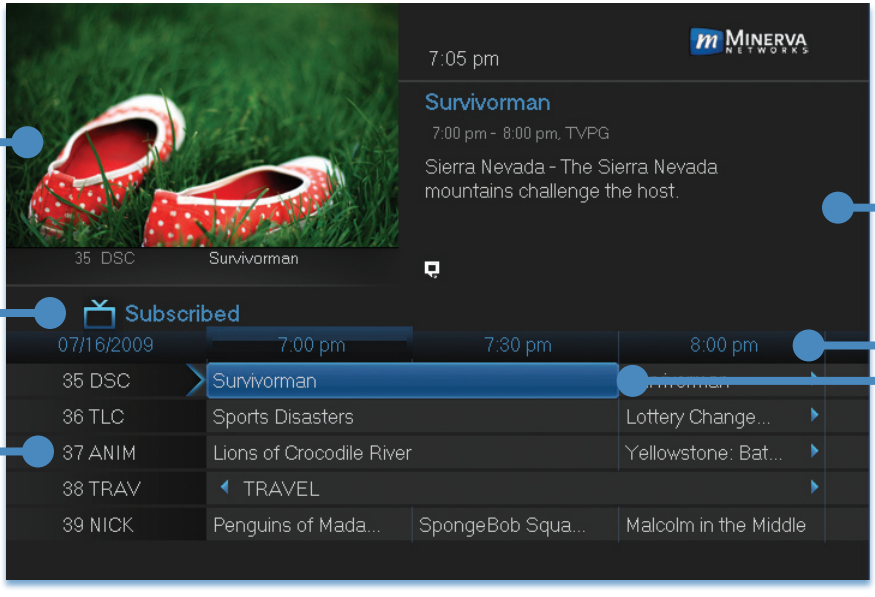
Indicates the Favorites list currently in use.

Info Area

Provides information about the currently highlighted program.

Picture-in-Picture

Allows you to watch TV while you are in Guide.



Highlight

Indicates what program listing is currently in focus.

Program Listings

Shows channel number, channel abbreviation, and program listings for each channel. Program listings may include icons to indicate a setting or feature for a particular program.

Listing Date/Time

Shows the date and time (divided into 30-minute increments) for the programs currently shown in Guide.

5 Guide

Introducing Guide

Guide is the place to quickly find out what's on now and what's playing later. You can set Reminders or Recordings for upcoming programs in Guide.

Go To Guide

There are two ways to go to Guide.

Press **GUIDE** or Press **MENU**, scroll to **Guide** icon, and press **OK**.

Getting Around Guide

To navigate Guide…

- Move to a channel by entering the channel with the **Number Pad (0-9)**.
- Use the **Arrow Keys** on the remote to move the highlight through the Guide, channel by channel.
- Press the **Up** or **Down Arrows** to move the highlight to view what programs are currently showing on different channels.
- Press the **Left** or **Right Arrows** to move the highlight to view what future programs will be showing up to 7 days into the future.
- Press **Page Up** or **Page Down** to jump up or down one screen of listings.
- Press **OK** to preview a current highlighted show on the Guide in the upper-left corner of your TV screen. To view the program full screen, press **OK** again.
- Continuing to press the **Guide** key on your remote will switch the **Favorite** list to **All**, **Subscribed**, **HD**, and any **Favorites** lists that you create. This causes Guide to only display the channels included on each list. Cycling to **All** will display all available programming.
- Press **EXIT** to leave the Guide.

Favorites List in Guide

A Favorites list allows you to select channels you watch most often, placing them on a list that is quickly accessed in **Guide**. **If you can only scroll through a limited number of channels, verify that your Guide is set to All or Subscribed. Guide choice presets are: All, Subscribed, SD, HD, PPV, and any favorites that you set.** For more details about creating, editing, or naming a Favorites list, see section **13 Favorites**.

HDTV Programming

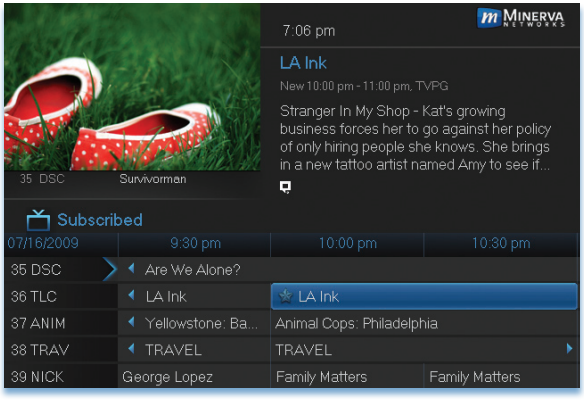
Programs available in HD will appear in Guide with a blue **HD** icon HD next to the name of the program. In order to watch HD programming, you will need a HDTV-capable set top box and TV, and may need to subscribe to an HD channel package.

Introducing Guide & Recording

In this section, you will learn about setting or scheduling a recording, recording a series, and editing it. You will view the recordings under the DVR icon.

A Reminder informs you a program is about to come on. An Autotune automatically changes the channel when the program is about to start. A Recording will automatically record the program to your set top box. On the **Schedule Event** screen, you can edit the channel number, time, type of timer (**Recording**, **Reminder**, or **Autotune**), and frequency of the event. See **7 Recording** and **8 DVR** for more details on **Schedule Event**.

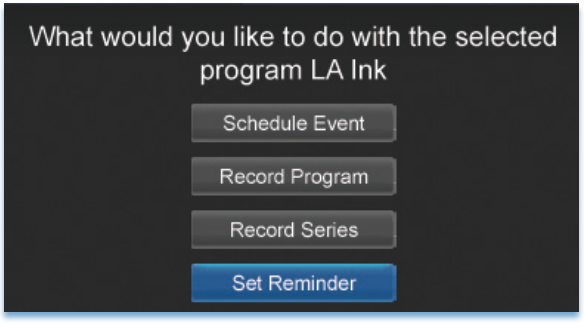
Setting a Reminder, Autotune or Recording



Step 1: Pick a Program

Find the future program you want. Highlight its listing and press **OK**. A pop-up menu will appear.

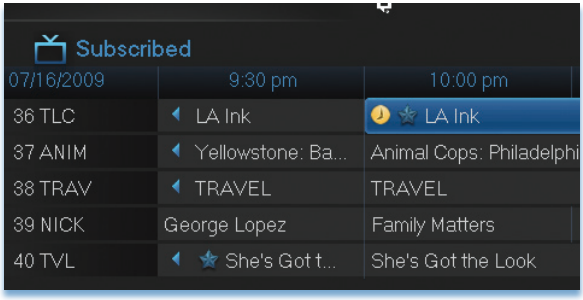
Note: The pop-up may appear different depending if your STB is DVR-enabled, or what type of program you selected to record.



Step 2: Set the Reminder, Autotune or Record

Highlight and Record Program, Set Autotune, or Set Reminder and press **OK**. You will then be returned to Guide.

See **7 Recording** - **Quick Recording** for how to record a currently playing program.



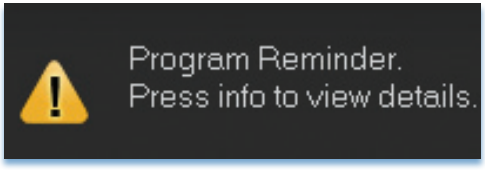
Step 3: Return to Guide

The program listing now shows an icon.

Reminder set

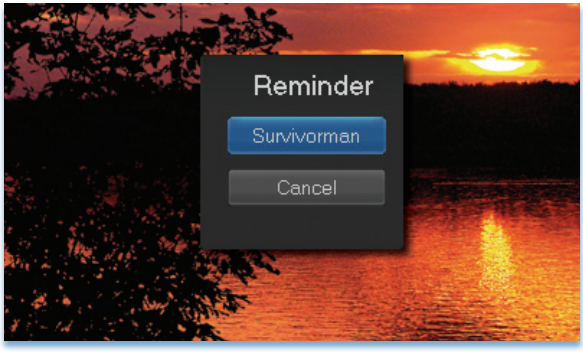
Autotune set

Recording set



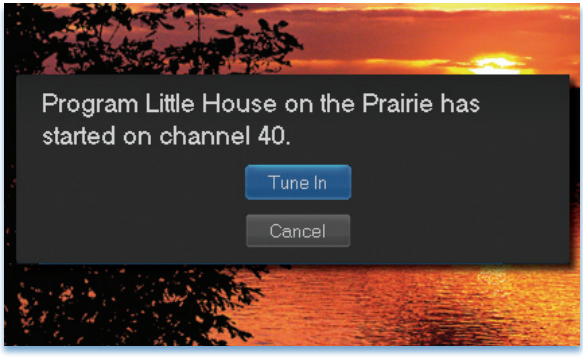
Step 4a: Your Reminder

A few minutes before your program comes on, a box will appear on your screen telling you that you have a Reminder.



Press **INFO** to display the Reminder.

Highlight the button showing the program name and press **OK** to watch the program. Highlight **Cancel** and press **OK** to ignore the Reminder.



Step 4b: Your Autotune

Just before the program begins, a message will display, giving you the option to tune in or cancel.

Step 4c: Your Recording

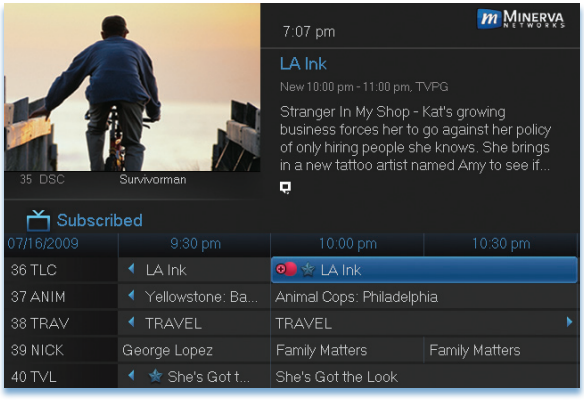
If you set a future recording, your set top box will record it for you once your program begins (see **7 Recordings** for more details).

To watch your recording, go to **8 DVR** - **Recorded Programs**.

Editing a Recording

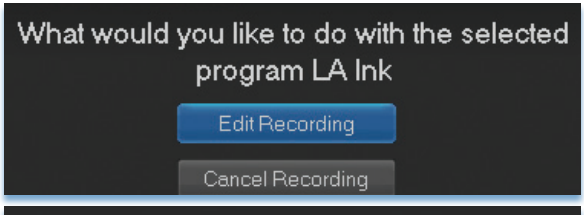
Note: Recording is not available if your set top box doesn't support it.

Once you have created a recording, you can adjust when the recording begins or ends. This ensures nothing is missed in case the broadcaster's time doesn't precisely match up with yours.



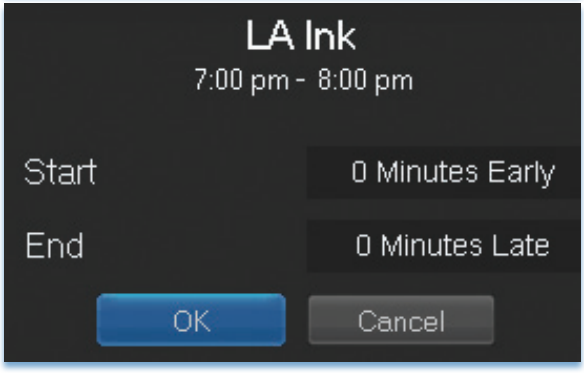
Step 1: Pick an Upcoming Recording

Locate the program to be recorded. Highlight its listing and press **OK**.



Step 2: Edit Recording

From the options shown for this program, highlight **Edit Recording** and press **OK**.



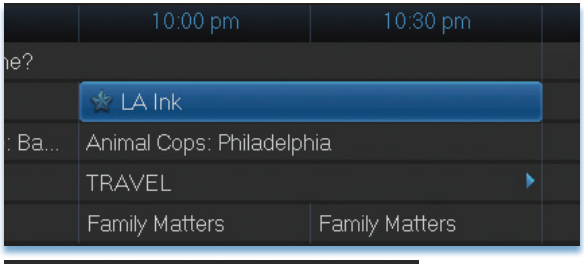
Step 3: Select Start & End Times

Arrow Up or **Down** to choose **Start** or **End** and press **OK**. Once you see arrows above and below the **Start** or **End** box, **Arrow Up** or **Down** to adjust the **Start** or **End** time.

Setting a Series Recording

Note: Recording is not available if your set top box doesn't support it.

If you choose to record a program that is part of a regular series, you will be offered the option to record the series. This allows you to record every episode of a favorite program.



Step 1: Pick a Program

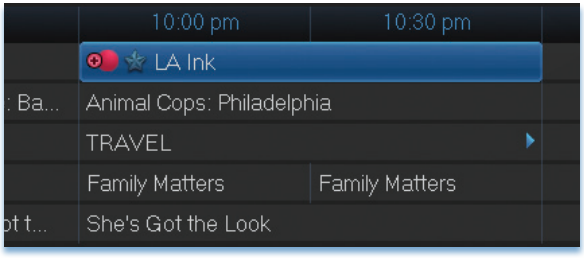
Find any episode of the series you want to record. Highlight the program listing and press **OK**.

Step 2: Set the Recording

Highlight **Record Series** and press **OK**.

Step 3: Return To Guide

Once you have set the series recording you will be returned to Guide.



The program listing now shows an icon next to the program's name.

Series Recording set

Every upcoming episode of the series will be recorded.

Editing a Series Recording

Note: Recording is not available if your set top box doesn't support it.

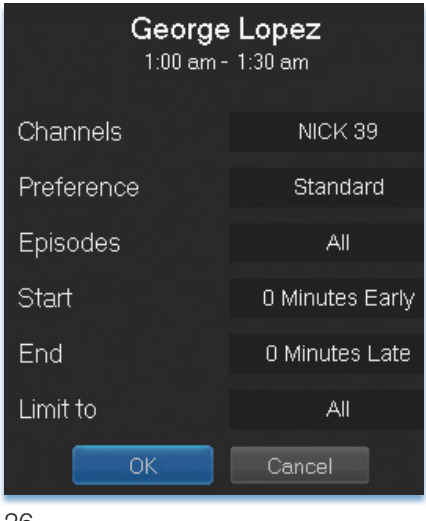
Once you have created a series recording, you can adjust which episodes of the series are recorded and which are skipped.

Step 1: Pick a Series Recording

Locate any program in the series to be recorded. Highlight its listing and press **OK**.

Step 2: Edit Series Recording

From the options shown for this program, highlight **Edit Series Recording** and press **OK**.



Step 3: Adjust Series Recording Options

Arrow Up or **Down** to choose an option and press **OK**. Once you see arrows above and below the options setting box, **Arrow Up** or **Down** to adjust that setting.

Channels determines whether the series is recorded when aired on the channel originally set to record, or record the series on whatever channel airs it.

Preference determines whether to record the program when shown in standard definition or only when shown in high definition.

Episodes determines whether to record re-runs and new episodes of the series or only new episodes.

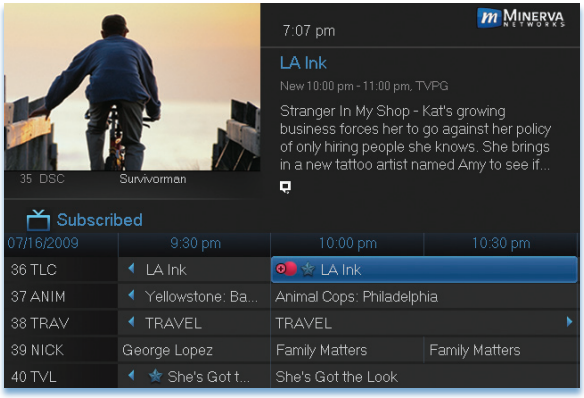
Start and **End** determines how much time to add at the start and end time of the recording so that none of the program is missed.

Limit To determines how many episodes of the series are saved. If set to anything other than all, the system will delete the oldest recorded episode of the series once the limit is reached.

Once you have adjusted the series settings, highlight **OK** and press **OK** to save your changes.

Skipping an Episode

Once you have created a series recording, you can manually skip any episode.

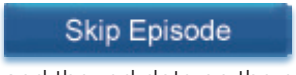


Step 1: Pick the Episode

Locate the episode in the series you want to skip. Highlight its listing and press **OK**.

Step 2: Skip the Episode

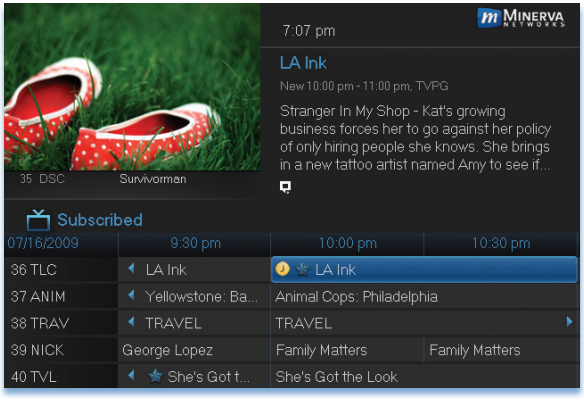
Highlight **Skip Episode**



and press **OK**. You will be returned to Guide and the red dots on the episode listing will turn grey to indicate you are skipping that episode. If you decide to record this episode after all, repeat this procedure and choose **Record Episode** from the options shown and press **OK**. The dots will become red again.

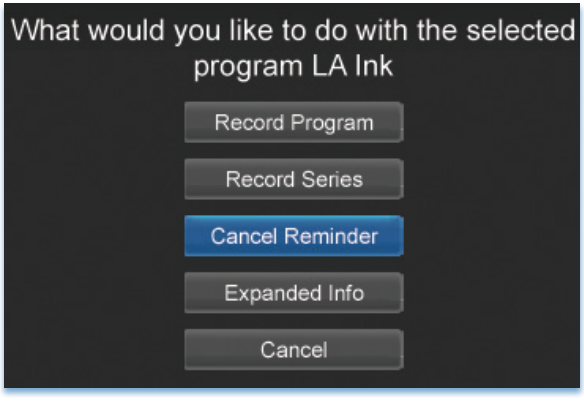
Canceling an Autotune, Reminder, Recording or Series Recording

You can cancel any event you have previously scheduled directly from Guide.



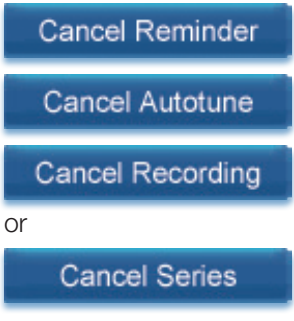
Step 1: Pick the Program

Highlight the program with the event you want to cancel and press **OK**.



Step 2: Cancel the Event

Depending on the type of event you are canceling, your options will be:



Highlight the option you want and press **OK**.

Step 3: Return to Guide

After you press **OK**, you will return to the Guide.

Additional Information on Canceling Events

A list of your Reminders and Autotunes is located in **12 My Library** - **Reminders** and can be canceled from there.

To cancel scheduled recordings, see **8 DVR** - **To Record**.

Recordings

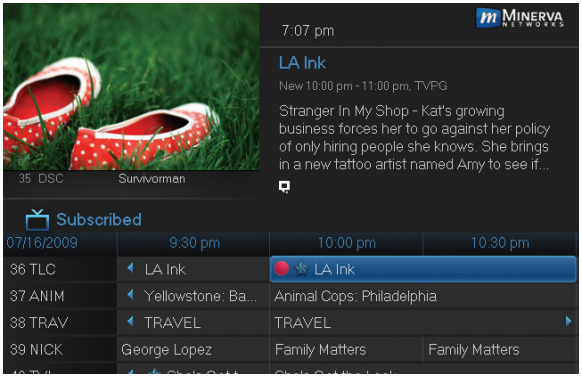
Creating recordings and pausing live TV both require a DVR (Digital Video Recorder). There are several ways to record besides those covered in **6 Guide - Alerts & Recording**. They are listed here.

Quick Recording

The fastest and easiest way to begin recording is to use the **RECORD** button on your remote control.

Step 1: Start Recording

While watching a program, press **RECORD**. Recording will begin immediately.



You can also start a quick record in Guide.

Highlight a program you want to record using the **Arrow Keys** and press **RECORD**.

If the program is currently on, recording will begin immediately. The program will be recorded until it is scheduled to finish.

To manually stop the recording before it is finished, press **STOP**. If the program comes on in the future, your system will record the program for you automatically.

General Guidelines About Recordings

Your TV can even be turned off and recording will take place.

You can record one program and watch a different program simultaneously.

Check with your service provider to see additional multiple recording options.

Pausing Live TV (PLT)

Recording capability also allows you to pause live TV (PLT). While watching a channel, PLT will temporarily store what you have watched so you can pause a program and then press play to resume watching.

Controlling Live TV

While watching a recorded program or live TV, you can use the **Playback Control Buttons** to control playback.

Press **PAUSE** on your remote control to pause the program. Programs can be paused as long as the current channel is not changed.

Press **PLAY** to resume watching.

Press **REWIND** or **FAST FORWARD** to reverse or advance playback from the current point. Press repeatedly to increase **FAST FORWARD** or **REWIND** speed.

Press **STOP** to exit playback of the program.

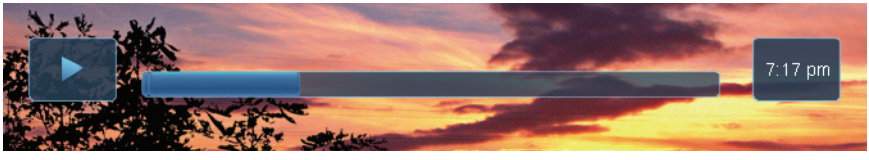
The PLT bar appears whenever you pause, rewind or fast forward live TV.

The center area indicates the amount of TV saved. The “I-bar” shows where you are within that range.

The far left box indicates the current playback function.

The far right box indicates the current time.

DVR Playback Controller



Any time you press one of the **Playback Control Buttons** while watching a previously recorded program, the DVR playback controller is displayed.

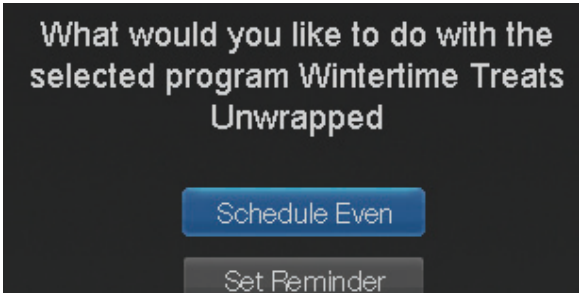
The box to the left indicates the playback function in use.

The bar in the middle gives a visual representation of where you are in the recording. The lighter section indicates how much of the recording has been played.

Schedule Event

With **Schedule Event**, you can select the channel, date, start and stop time, duration, and frequency of a recording. It is helpful when you want to record or watch a portion of a program on a reoccurring basis.

Accessing the Schedule Event Screen



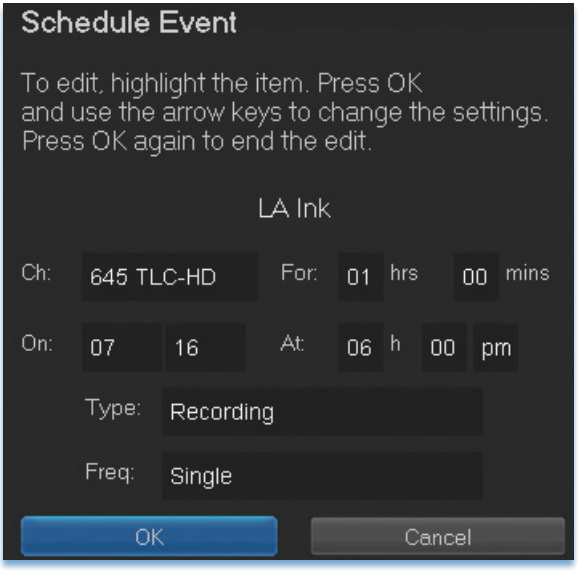
There are two ways to access the screen.

Option 1:
When you select a future program in **Guide** and press **OK**, select the **Scheduled Event** option from the pop-up menu.

The **Schedule Event** screen is populated from the channel you were watching and will change when you select a future program in the Guide.

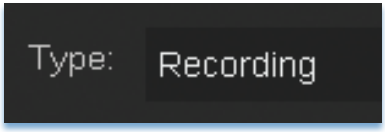
Option 2:
Press **MENU** on your remote control, navigate to **DVR**, then scroll down to **Schedule Event**, and press **OK**.

Configuring the Schedule Event Screen



The information (the date, program name, channel, time and frequency of recording) is listed on the **Scheduled Event** screen.

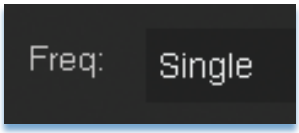
If information is incorrect, highlight it and press **OK**. **Arrow Up** and **Down** on your remote to enter the correct information and press **OK**.



Set Type of Event

Arrow Down and highlight **Type** and press **OK**. The highlight will become left/right arrows.

Arrow Left or **Right** until you see the event type you want (**Recording**, **Autotune**, **Reminder**), then press **OK**.



Set Event Frequency

Arrow Down on your remote and highlight **Freq** and press **OK**. The highlight will become left/right arrows.

Arrow Left or **Right** on your remote until you see the frequency you want (**Single**, **Weekly**, **M-F**, **Every Day**), then press **OK**.

Arrow Down on your remote and highlight **OK** on the **Schedule Event** screen and press **OK** on your remote. You will be returned to **DVR** menu and press **Exit** to return to the Guide.

See **8 DVR - Schedule Event** for details on editing the **Schedule Event** screen.

Record By Search

Navigate to the Menubar by pressing the **Menu** button, highlighting the **Search** icon, and press **OK**. (See **16 Search** for complete details on **Search**.)

Once the Search topic is found, navigate to the program you want to record. Then highlight it and press **OK**.

Arrow Down to **Record Program** for a one-time recording and press **OK**. Or **Arrow Down** and highlight **Record Series** to record all episodes of the show.

See **16 Search** for more details.

Note: To view your recordings, go to chapter 8 DVR - Recorded Programs.

Introducing DVR

In DVR, you can view current recordings, see a list of future scheduled recordings, edit and cancel recordings, sort and prioritize recordings, lock recordings, and schedule a future event. Schedule Event is the only DVR feature that enables recordings.

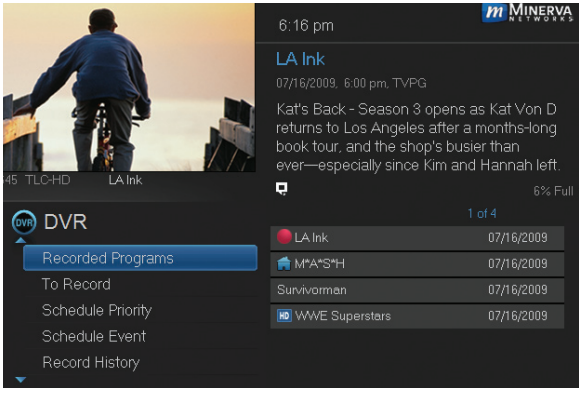
Go To DVR

Press **MENU**, highlight **DVR** and press **OK**.

The DVR Menu Quick Reference

Recorded Programs	**Recorded Programs** lists programs you have already recorded. Go here to watch, sort, lock or delete these recorded programs. VIEW RECORDINGS
To Record	**To Record** lists all Recording events you have scheduled, and allows you to sort, or cancel any future recording events. VIEW FUTURE RECORDINGS
Schedule Priority	**Schedule Priority** allows you to give priority for one series recording over another in the event of a scheduling conflict.
Schedule Event	**Schedule Event** allows you to create a Recording, Reminder or Autotune event for individual or recurring programs.
Record History	**Record History** is a log of when recordings start, complete or are canceled.

Recorded Programs


6:16 pm
LA Ink
07/16/2009, 6:00 pm, TVPG
Kat's Back - Season 3 opens as Kat Von D returns to Los Angeles after a months-long book tour, and the shop's busier than ever—especially since Kim and Hannah left.
6% Full
1 of 4
LA Ink 07/16/2009
M*A*S*H 07/16/2009
Survivorman 07/16/2009
WWE Superstars 07/16/2009
45 TLC-HD LA Ink
DVR
Recorded Programs
To Record
Schedule Priority
Schedule Event
Record History

Highlight **Recorded Programs** and press **OK**.

A list of your recorded programs appears to the right.

Recordings not yet watched are listed with white text; those you have are listed with grey text. If a program is still being recorded a red dot icon will appear to the left of the program's name.

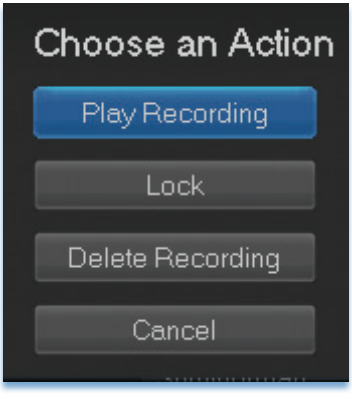
The Whole Home icon means that the recorded program can be viewed from any set top box in the house and will appear to the left of the program's name. (See the end of this DVR section for more details about Whole Home DVR.)

In the lower right of the info area a percentage full item is shown. This indicates the percentage of total recording space used.

Recorded Programs: Watching a Recorded Program

Step 1: Pick a Recording

Highlight the recording you want to watch and press **OK**.



Step 2: Play the Recording

Highlight **Play Recording** and press **OK**.

Step 3: Watch the Recording

You will exit to your recording as it begins playing. The Infobar will appear for a few seconds with a green icon to the right to indicate you are playing a recording.

While watching your recording, you can use any of the **Playback Control Buttons** on your remote just as you would if watching a videotape or DVD.

DVR Playback Controller

Any time you press one of the **Playback Control Buttons** while watching a previously recorded program, the DVR playback controller is displayed.

The box to the left indicates the playback function in use.

The bar in the middle gives a visual representation of where you are in the recording. The lighter section indicates how much of the recording has been played.

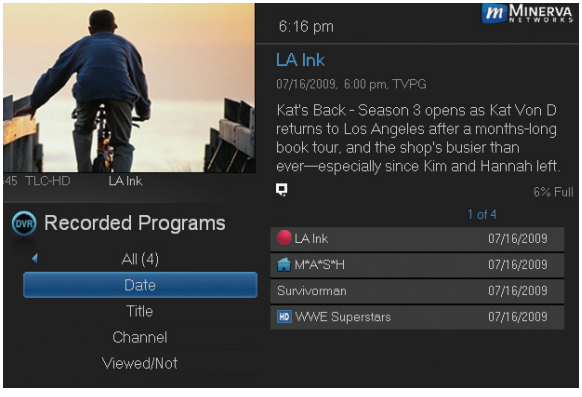
Step 4: Return To Live TV

When the recording ends, you will be returned to live TV.

If you want to return to live TV before your recording has ended, press **STOP (■)**. See **Playback Controls** on your remote.

Recorded Programs: Sorting Recordings

Highlight **Recorded Programs** and press **OK** to bring up your recording list. The first listing will be highlighted. You can sort your recordings alphabetically by title, by the date recorded, by channel that originally aired the program, or by whether you have or have not viewed the recording.



To sort your recordings by any of those categories, press the **Left Arrow Key** to shift the highlight to the left. Highlight the category you want to use to sort and press **OK**.

For example, if you highlight **Date** and press **OK**, your recordings will be sorted by the date recorded with oldest at the top and newest at the bottom.

You can reverse the sort order for any category by pressing **OK** again on that category. Using the above example, pressing **OK** again on **Date** would put your newest recordings at the top and oldest at the bottom.

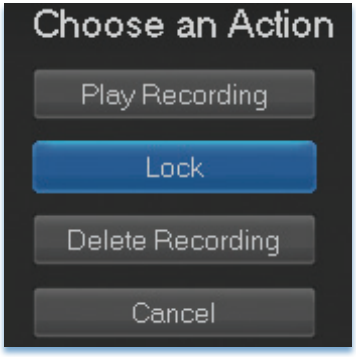
Recorded Programs: Locking or Unlocking a Recording

Locking a recording prevents the system from deleting a program to make space for new recordings.

Note: You can still manually delete a locked recording. Locking only prevents the system from automatically deleting it.

Step 1: Pick a Recording

Highlight the recording you want to lock and press **OK**.



Step 2a: Lock the Recording
Highlight **Lock** and press **OK**.

Once a program is locked, a appears on the recording's listing.

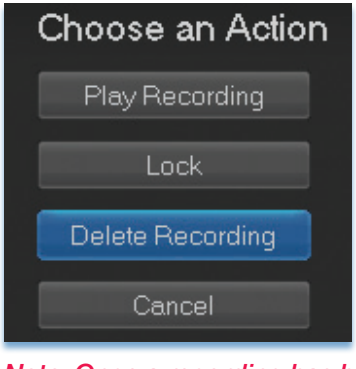
Step 2b: Unlock the Recording
If you select a locked program in Step 1, the Lock option will instead be Unlock.

Highlight **Unlock** and press **OK**.

When the program is unlocked, the padlock icon is removed.

Recorded Programs: Deleting a Recording

Step 1: Pick a Recording
Highlight the recording you want to delete and press **OK**.



Step 2: Delete the Recording
Highlight **Delete Recording** and press **OK**.

Step 3: Confirm Delete
Highlight **Yes** and press **OK** to confirm, or **No** if you change your mind.

Step 4: Recording Deleted
Once you confirm the deletion, the entry for that recording is removed from the list.

Note: Once a recording has been deleted, there is no way to get it back.

Recorded Programs: Stopping a Program Currently Recording

Step 1: Pick a Recording
Highlight the recording event you want to stop and press **OK**.

Step 2: Stop the Recording
Highlight **Stop Recording** and press **OK**.

To Record

You can easily review and cancel programs to be recorded. Highlight **To Record** and press **OK**.

To Record: Sort Future Recordings

A list of your scheduled future recordings will appear to the right.

The list of programs to be recorded can be sorted by title, date to be recorded, channel airing the program to be recorded, or recordings to be skipped or not.

For more information on sorting items in this list, see Sort Recordings earlier in this section.

To Record: Canceling a Future Scheduled Recording

Step 1: Pick a Future Scheduled Recording

Highlight the recording event you want to cancel and press **OK**.

Step 2: Cancel the Recording Event

Highlight **Cancel Recording** and press **OK**.

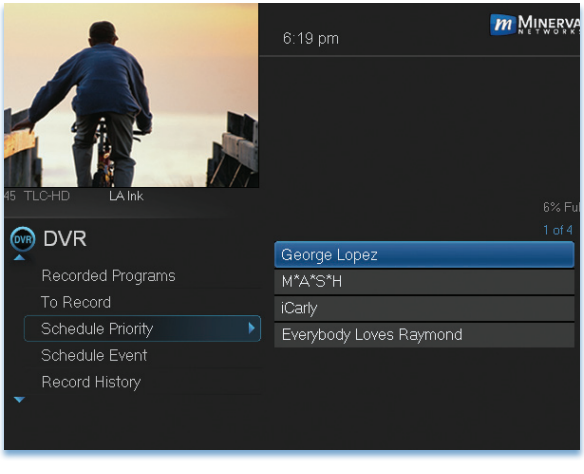
Step 3: Recording Canceled

Once you have canceled the recording event, the entry for that recording event is removed from the list.

Schedule Priority

When you create series recordings for different programs that may be scheduled for the same time, Schedule Priority allows you to pre-determine which program you want to be recorded instead of another. To go to Schedule Priority, highlight **Schedule Priority** and press **OK**.

Schedule Priority: Changing Schedule Priority



Schedule Priority lists all series recordings with the highest priority listed first.

This program will always be recorded in preference to any other series recording.

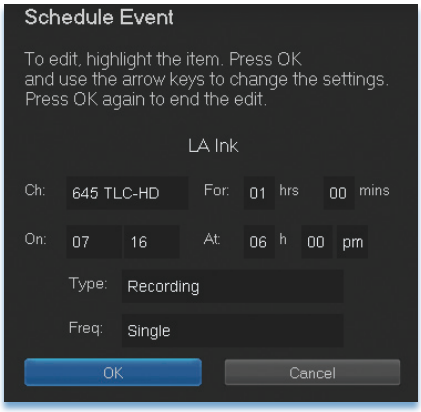
To adjust the priority for a series, highlight the program you want to change and press **OK**.

You can **Move Up** or **Move Down** the program in priority. Highlight the option you want and press **OK**. If necessary, repeat this procedure until each series is in the order of priority you want.

Schedule Event

Highlight **Schedule Event** and press **OK**. Setting a Schedule Event is covered in **7 Recordings**. Editing instructions are covered here.

Schedule Event: Editing a Scheduled Event



You can edit the channel number, date, time, and type of timer and frequency of the event.

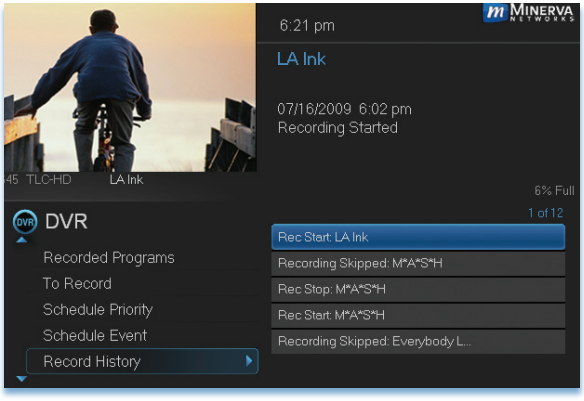
Highlight the setting you want to change by **Arrowing** to the item and press **OK**. Use the **Right and Left Arrow Keys** to change the settings and press **OK** on the remote to end the edit.

When all screens are completed, press **OK** on the screen to enter your information.

Record History

Record History is a log of all events related to your recordings such as recording started, recording completed or recording canceled. Scroll down the **DVR** listings and highlight **Record History** and press **OK**.

Record History: Reviewing Record History



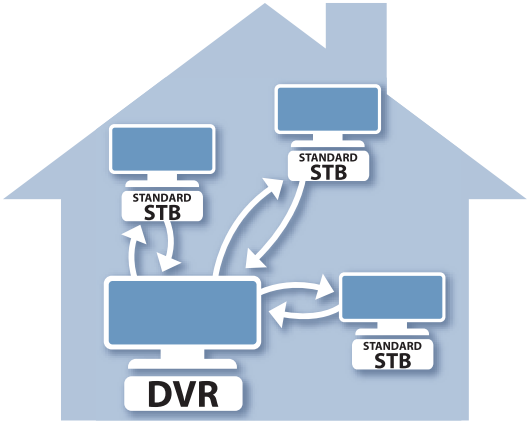
Press the **Up and Down Arrow Keys** on the remote to scroll through your record history.

When you **Arrow** to a Recording that is labeled **Record Stop** and push **OK** on your remote, the date and start time of the recording appears above. The same process works for **Record Start**.

Whole Home DVR

As the name suggests, with Whole Home DVR all set top boxes in the household can record programs and view live or pre-recorded shows from any room in the house. You can also stop a recorded program in one room and continue watching it in another.

Set a Recording



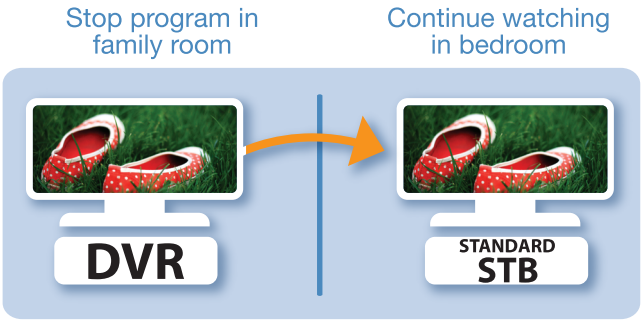
You can set a recording from all set top boxes in the household, not just the DVR. Of course, you need one DVR in the household because it actually does the recording functions for all the non-DVR set top boxes. (See **6 Guide & Recording** and **7 Recording** for more details about recording.)

You cannot control Pause Live TV from a non-DVR set top box.

Non-DVR Set Top Box Recordings List

To view the list of Whole Home DVR recordings go to the Menubar, select the **DVR** icon and press **OK** on your remote. **Recorded Programs** appears as the first listing under **DVR**. Select it and press **OK** to bring up the list. When viewing the list of Whole Home DVR recordings on a non-DVR set top box, the Whole Home icon will appear next to the program's name. All set top boxes (including the DVR) will have access to the recording.

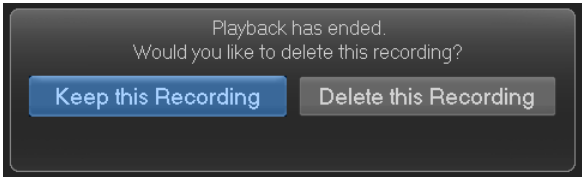
Watching from Room to Room

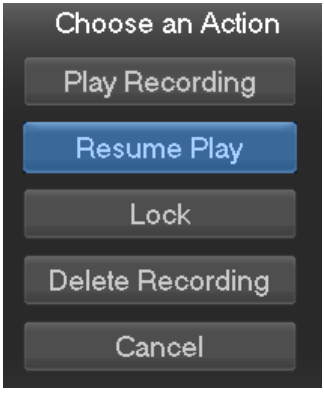


If you start watching a recorded program in one room (family), and wish to move to another room (bedroom) you can view the recording there.

Step 1: Stop the recording playing in the family room by pushing the **stop button** on your remote. (See the **Playback Controls** on your remote).

A screen will appear giving you a choice to either **Keep this Recording** (highlighted) or **Delete this Recording**. Click **OK** on the highlighted **Keep this Recording**. You will then be returned to the **DVR** screen and the video will now be available in other rooms.





Step 2: Go to the bedroom's TV, turn it on, bring up the Menubar and scroll to **DVR**. The first heading under **DVR** is **Recorded Programs**.

Arrow over to the recording you had been watching, and push **OK**. A screen will appear giving you the choices of **Play Recording**, **Resume Play**, **Lock**, **Delete Recording**, and **Cancel**.

Scroll to **Resume Play** and press **OK** on the remote to resume watching the video.

Introducing Pay Per View (PPV)

Pay Per View allows you to watch exclusive sporting events and other content in the comfort and privacy of your home. Forget long lines, big crowds, expensive concessions and seats in the “nose bleed” section.

Go To Pay Per View

Using the **Arrow Keys** on your remote, scroll the menubar to **PPV**, then press **OK**. The PPV list will appear on the Guide menu.

Buying Pay Per View

Note: Use these steps to purchase PPV Events and Sports Packages (Sports Packages are coming soon).

Step 1: Pick the Program

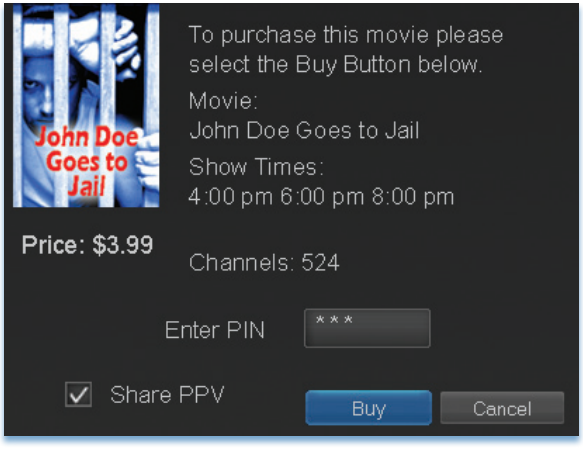
Highlight the Pay Per View program you want to buy in **Guide** and press **OK**.

Step 2: Buy PPV

Highlight **Buy PPV** and press **OK**.

Step 3: Confirm Your Purchase

Highlight the box next to **Enter PIN** and enter your Pay Per View PIN using the **Number Pad (0-9)**. For more information on PINs, see section **13 Settings**.

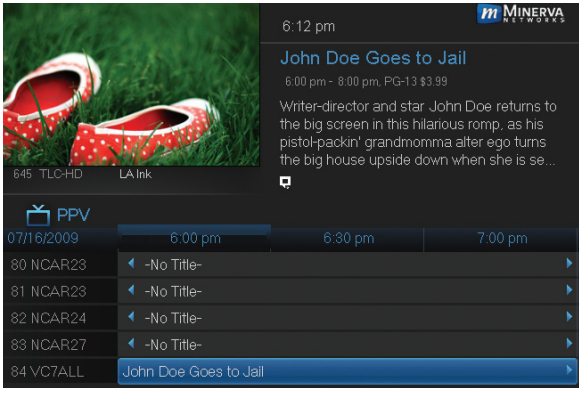


To share this video with other viewers on your system, highlight the check box next to **Share PPV** and press **OK**.

For more information on **Share PPV**, see section **13 Settings**.

Finally, highlight the **Buy** button and press **OK**.

Step 4: Watch Your Pay Per View



You can now watch your Pay Per View program.

If you purchased your Pay Per View program in advance, you can schedule an Autotune or Reminder so that you don't miss it.

For more information on setting Reminders and Autotunes, see **Setting a Reminder, Autotune or Recording** earlier in **6 Guide & Recordings**.

Introducing Rentals & VoD (Video on Demand)

Rentals provides access to VoD (Video on Demand) movies and programs. It's like renting from the local video rental store, only better. You can choose from the most recent movies and older favorites, along with favorite TV shows, music videos and local programming.

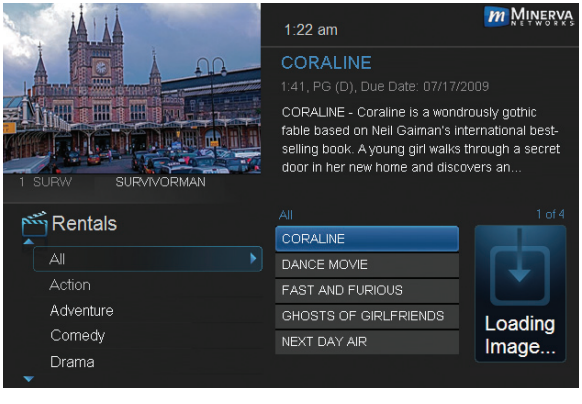
Unlike Pay Per View which only allows you to watch the program once at the scheduled time, VoD allows you to determine what and when you want to watch, and how often during the rental period. You can even pause, rewind or fast forward just like a videotape or DVD. Rental prices are comparable to prices at your local video store, and some programs may even be free!

Go To Rentals

Press **MENU**, highlight **Rentals** and press **OK**.

Browsing Rentals

VoD Rentals are grouped into categories and sub-categories for convenience.



Step 1: Pick a Category

The bottom left of your screen lists the main Rental categories.

Highlight a main category and press **OK**.

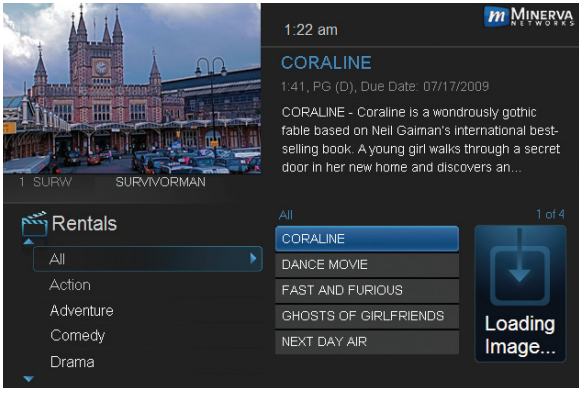
Step 2: Browse the Rentals

When you choose a category, a list of available VoD Rentals for that category are shown to the right.

Highlighting a VoD Rental will list information for that Rental in the upper right portion of the screen.

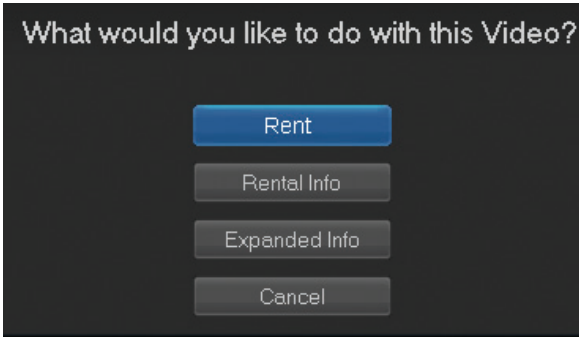
At any time during this process, you can press the **Left Arrow** key to return to a previous set of categories.

Renting a VoD Rental



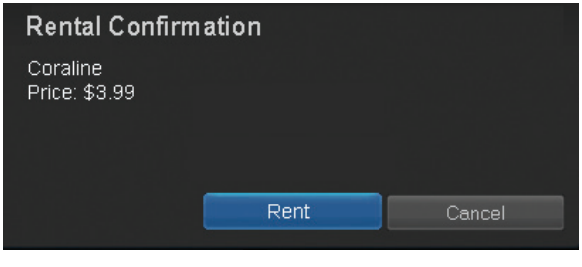
Step 1: Pick a Rental

Select your VoD rental choice and press **OK**.



Step 2: Rent

Highlight **Rent** and press **OK**.



Step 3: Confirm Your Rental

The confirmation screen appears.

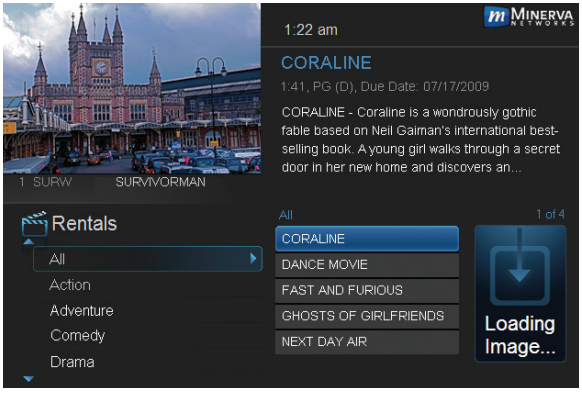
If you want other users to be able to watch this VoD Rental, highlight the **Share Rental** check box and press **OK**.

Now highlight the text box next to **Enter PIN** and use the **Number Pad** to enter your PIN, then highlight **Rent** and press **OK** to confirm your VoD Rental.

Watching Your VoD Rental

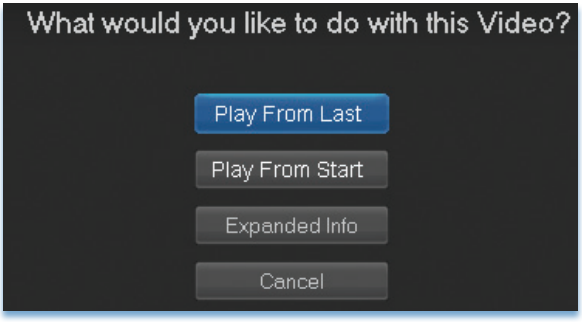
You can play your VoD Rental from Rentals or from My Library.

Note: For information on the My Library, see section **12 My Library**.



Step 1: Pick Your Rental

Highlight your VoD Rental and press **OK**.



Step 2: Play Your Rental

Highlight **Play From Start** and press **OK** to start play at the beginning of the program.

If you have already watched part of the program and want to pick up where you left off, highlight **Play From Last** and press **OK**.

Controlling Rental Playback

While watching a VoD Rental, you can use the **Playback Control Buttons** on your remote to pause, rewind, fast forward or stop playback.

Press **PAUSE** to halt playback at the current point.

Press **REWIND** or **FAST FORWARD** to reverse or advance playback from the current point.

Press **PLAY** to resume watching at normal speed.

Press **STOP** to exit playback of the program.

The Slider

Any time you press one of the **Playback Control Buttons** while watching a previously recorded program, the DVR playback controller is displayed.

The box to the left indicates the playback function in use.

The bar in the middle gives a visual representation of where you are in the recording. The filled-in portion of the progress bar indicates how much of the recording has been played.

Introducing On Demand

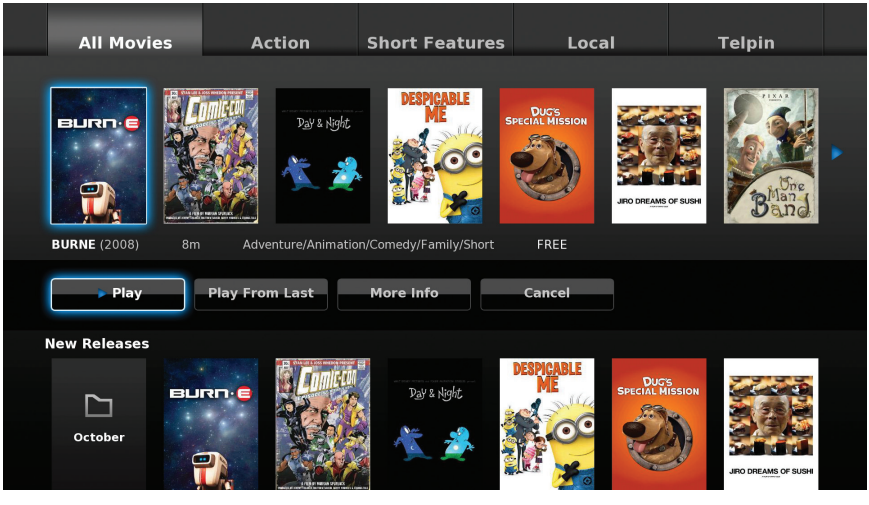
On Demand provides access to VoD (Video on Demand) movies and programs. You can pause, rewind or fast forward during viewing.

To Access

Press **Menu** on the remote control. Use the **Arrow Keys** to highlight **On Demand**. Press **OK**.

Getting Around On Demand

Rentals are grouped into categories for easier navigation. The main category selections are on the top of the screen and the listings of that category are displayed below.



Using your **Arrow Keys**, select a main category by highlighting its tab at the top, and press **OK**.

Use the **Arrow Keys** to highlight a rental listing within that category. Information for that listing will be displayed below its title.

Bringing Up the Play Menu

Bring up the **Play** menu options by pressing **OK** on your remote. **Play** options may vary by rental listing.

If the program is free or already paid for, the following options can appear:

Highlight an option and press **OK** on your remote.

Play: Plays the video.

Play From Last: Resumes the video from where you left off.

More Info: Displays rental information like title, expiration date, and video length.

View Trailer: Plays the movie trailer when available.

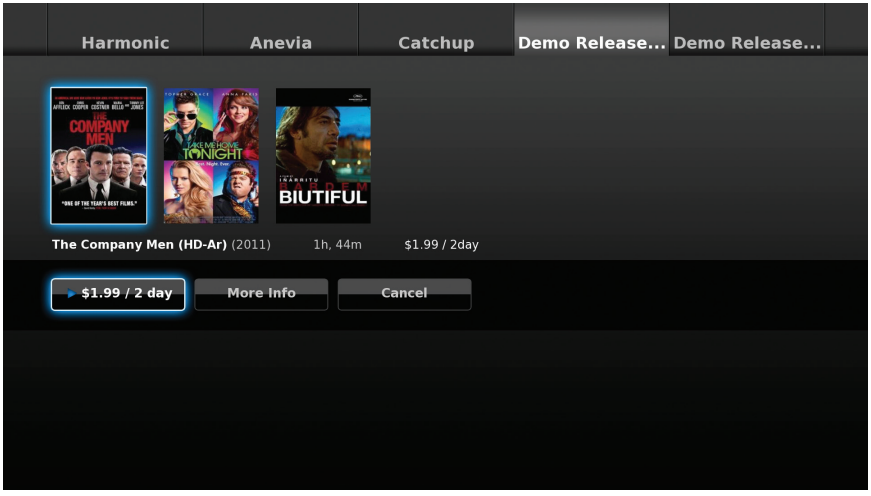
Cancel: Exits from the **Play** menu options.

Play a Program & Add It to My Library

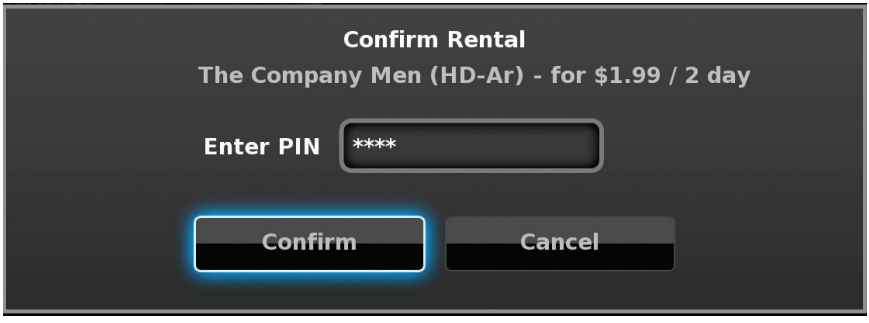
Once you begin a program, it will also be temporarily added to your **Video** playlist under the **My Library** icon (see **12 My Library** - **Go To Rented Videos** for more information).

Rent a Program

To rent a movie, highlight the program and press **OK** on your remote. This will bring up the programs play options. Highlight the price button (example **$1.99 / 2 day**) and press **OK**.



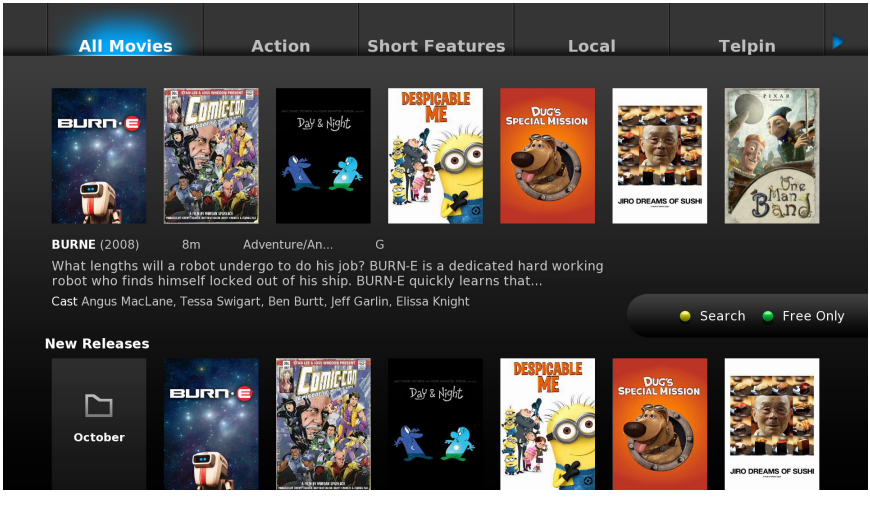
A window will appear asking for your PIN code. Enter your PIN code and press **OK**. See **13 Settings** for setting a PIN code.



Once the confirm button is highlighted, press **OK**. The movie will then begin to play. You can use the **Stop**, **Pause**, **Rewind**, **Fast Forward** and **Play** buttons on the remote control anytime during the movie.

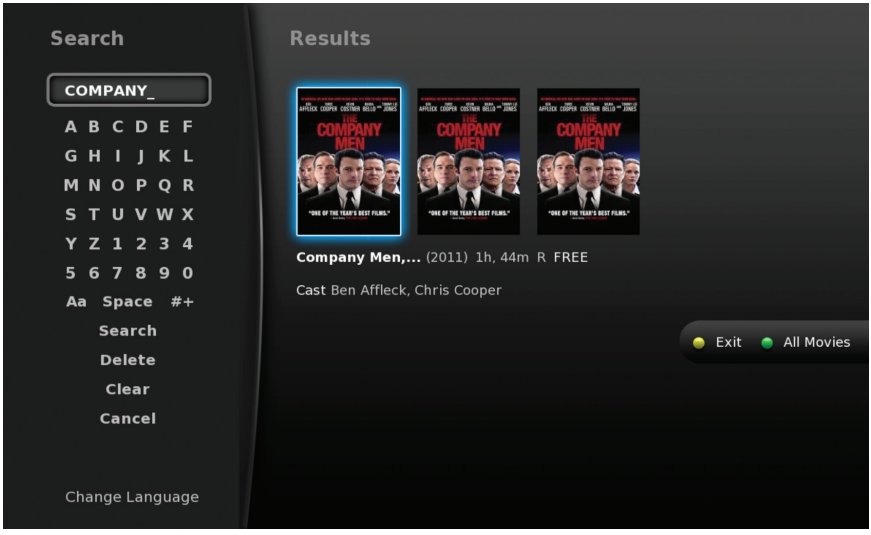
On Demand Browse & Search Options

The yellow (●) button and green (●) button will change functions depending on which menu screen you are on. When you begin browsing **On Demand** programs, the yellow (●) button will say **Search**, and the green (●) button will say **Free Only**.


All Movies
Action
Short Features
Local
Telpin
BURNE (2008) 8m Adventure/An... G
What lengths will a robot undergo to do his job? BURN-E is a dedicated hard working robot who finds himself locked out of his ship. BURN-E quickly learns that...
Cast Angus MacLane, Tessa Swigart, Ben Burtt, Jeff Garlin, Elissa Knight
Search
Free Only
New Releases
October

Press the yellow (●) button on your remote to bring up the on-screen keypad. Using your **Arrow Keys**, enter a topic to be searched.

When complete, **Arrow** to **Search** and press **OK**. The menu screen will show your search results.



When the on-screen keypad is up, the yellow (●) button will change to say **Exit**. Press the yellow (●) button on your remote to **Exit** the keypad.

Pressing the green (●) button will toggle between showing **Free Only** programs and **All Movies** on the **On Demand** menu screen. When you toggle this option, the On Demand menu screen will change.

Stop a Video and Exit On Demand

If you wish to exit the video, press STOP on your remote to return to the last On Demand menu screen viewed.

To exit the **On Demand** menu screen and return to live programming, press **EXIT** on your remote.

Introducing My Library

My Library stores all purchased programming, a list of your scheduled Reminder and Autotune events, messages about your service, and a log of your Caller ID.

The My Library Menu

Video provides access to your VoD Rentals you have purchased from Rentals.

PPV Events allows you to view previously purchased concerts, sporting or other Pay Per View programs.

Sports Package (coming soon) allows you to access all programming for any seasonal sports subscription package you have purchased.

Reminders lists all Reminder and Autotune events you have created. From here, you can cancel a Reminder or Autotune.

Messages allows you to view any messages about your service. Messages may inform you of promotional offers, upcoming Video on Demand events, service upgrades or billing alerts.

Caller ID offers access to a log of all calls you have received through Caller ID. You can review Caller ID entries and delete individual entries.

Go To My Library

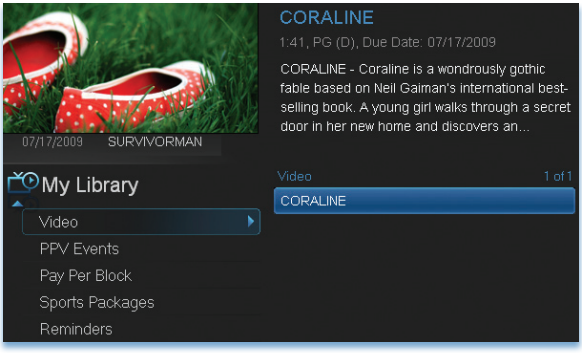
Press **MENU** on your remote control, highlight **My Library** and press **OK**.

Go To Rented Videos

VoD rental times can range from 24 hrs to several days. To view and play your VoD during that rental time, highlight **Video** and press **OK**.

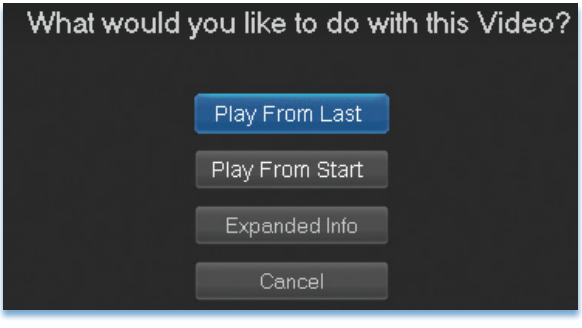
A list of your purchased VoD Rentals appears to the right.

Watching a Rental Video


CORALINE
1:41, PG (D), Due Date: 07/17/2009
CORALINE - Coraline is a wondrously gothic fable based on Neil Gaiman's international best-selling book. A young girl walks through a secret door in her new home and discovers an...
07/17/2009 SURVIVORMAN
My Library
Video
PPV Events
Pay Per Block
Sports Packages
Reminders
Video 1 of 1
CORALINE

Step 1: Pick Your Video Rental

Highlight your Video Rental and press **OK**.



Step 2: Play Your Rental

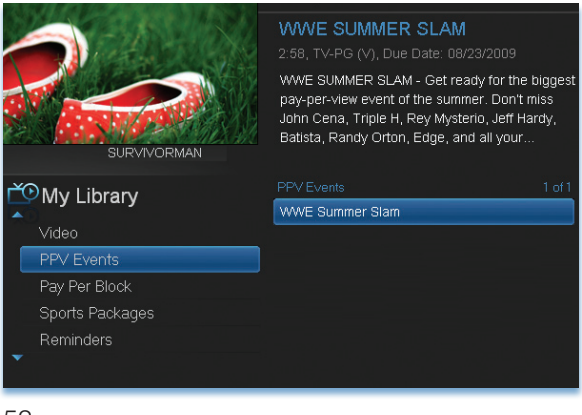
Highlight **Play From Start** and press **OK** to start playing at the beginning.

If you have already watched part of the program and want to pick up where you left off, highlight **Play From Last** and press **OK**.

Introducing PPV Events

PPV Events allows you to view a previously purchased program.

Go To PPV and Sports Package (Sports Package Coming Soon)


WWE SUMMER SLAM
2:58, TV-PG (V), Due Date: 08/23/2009
WWE SUMMER SLAM - Get ready for the biggest pay-per-view event of the summer. Don't miss John Cena, Triple H, Rey Mysterio, Jeff Hardy, Batista, Randy Orton, Edge, and all your...
SURVIVORMAN
My Library
Video
PPV Events
Pay Per Block
Sports Packages
Reminders
PPV Events 1 of 1
WWE Summer Slam

Arrow down to your topic and press **OK**. All purchased Pay Per View programs are listed to the right. Highlight the event you want to watch and press **OK** for information and viewing options.

Introducing Reminders

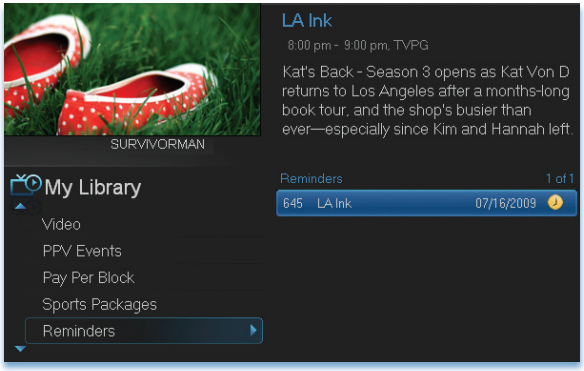
Reminders lists all Reminder and Autotune events you have created. From here you can cancel a Reminder or Autotune.

Go To Reminders

Highlight **Reminders** and press **OK**.

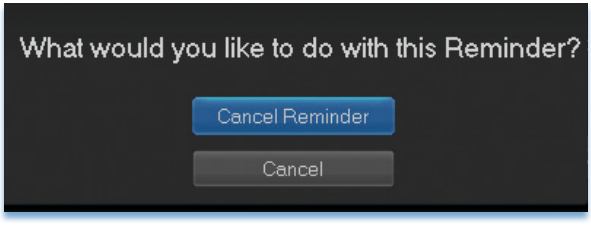
A list of your Reminders and Autotunes appears to the right.

Cancel a Reminder or Autotune


LA Ink
8:00 pm - 9:00 pm, TVPG
Kat's Back - Season 3 opens as Kat Von D returns to Los Angeles after a months-long book tour, and the shop's busier than ever—especially since Kim and Hannah left.
SURVIVORMAN
My Library
Video
PPV Events
Pay Per Block
Sports Packages
Reminders
Reminders
1 of 1
645 LA Ink
07/16/2009

Step 1: Pick the Program

Highlight the Reminder or Autotune you want to cancel and press **OK**.

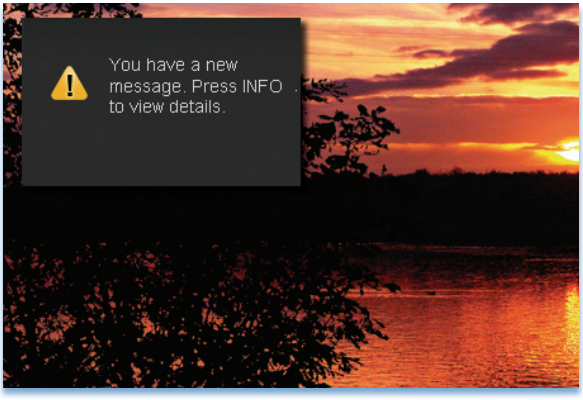


Step 2: Cancel the Autotune or Reminder

Highlight **Cancel Autotune** or **Cancel Reminder** depending on the type of event you are canceling and press **OK**.

Introducing Messages

Messages may inform you of promotional offers, upcoming Video on Demand events, service upgrades or billing alerts.



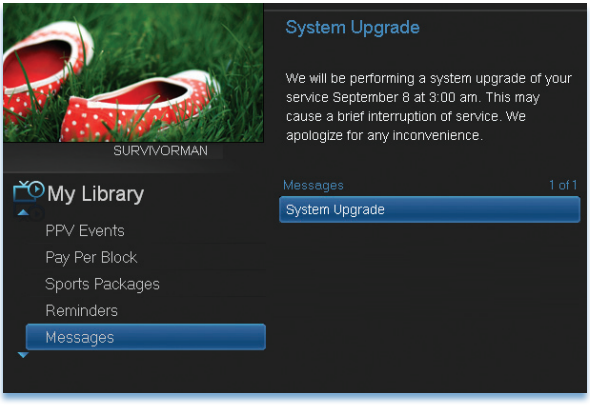
Whenever you receive a new message an alert will appear on your screen. Press **INFO** on your remote to display the message, or press **EXIT** to ignore the alert and view the message later.

Go To Messages

Highlight **Messages** and press **OK**.

A list of all available messages appears to the right.

Reading a Message


System Upgrade
We will be performing a system upgrade of your service September 8 at 3:00 am. This may cause a brief interruption of service. We apologize for any inconvenience.
SURVIVORMAN
My Library
PPV Events
Pay Per Block
Sports Packages
Reminders
Messages
Messages
1 of 1
System Upgrade

Highlight the message listing you want to read. The full message will be displayed in the Info Area in the upper right-hand corner of your screen.

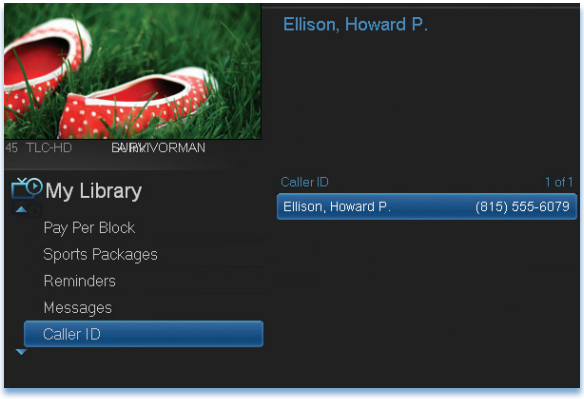
Introducing Caller ID

Caller ID offers access to the Caller ID call log. You can review log entries and delete individual entries.

Note: You must subscribe to Caller ID to access this feature. Additionally, only certain set top boxes support on-screen Caller ID. Please contact customer service for more information.

Whenever you receive a call, an alert will appear in the upper corner of your screen. This alert will be removed after a few seconds.

Go To Caller ID



Highlight **Caller ID** and press **OK**.

A list of received calls appears to the right.

Highlighting a Caller ID log entry will display the name and number of the caller, and the date and time of the call.

Deleting a Caller ID Entry

Highlight the Caller ID listing you want to delete and press **OK**.

Highlight **Delete** and press **OK** to remove the entry, or **Cancel** if you want to keep it.

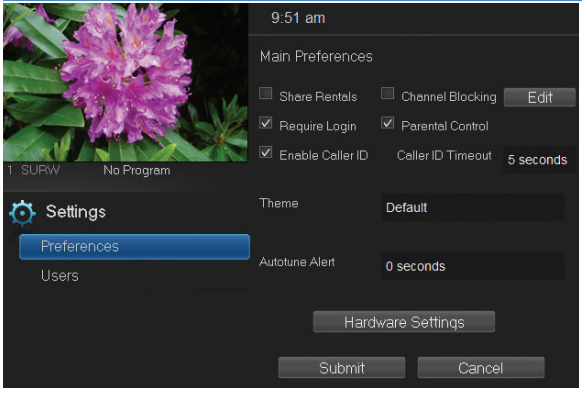
Introducing Settings

Settings gives you control over your video service. You can choose to share purchased programs, change how alerts appear on your screen, create parental controls and block programs by channel or ratings. You can also create accounts for members of your family.

Go To Settings

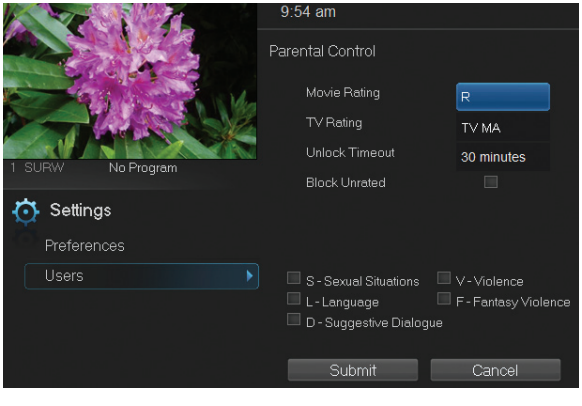
Press **MENU** and highlight **Settings**. Then enter your password, highlight **OK** and press **OK**. There are two main sections of **Settings**: **Preferences** and **Users**. Both are used for setting up parental controls.

Activating Parental Control



Arrow to **Parental Control** under **Main Preferences** and press **OK** to check the box. **Arrow** to **Submit** and press **OK**. You will be returned to live TV. Navigate back to **Settings** and enter your account password.

Selecting Parental Control Settings



Arrow Down to **Users** and press **OK**. **Arrow Right** and highlight **Parental Control** and press **OK**.

A new screen appears listing the **Parental Control** topics.

Arrow Up and **Down** to check the controls you want to set for your household.

Both **Movie** and **TV Ratings** should be set. Setting one will not block the

other's content. For more information about **Movie** and **TV Ratings**, see the ratings definitions in the appendix of this guide.

Movie and TV ratings determine the highest rating for programs that will be blocked.

Unlock Timeout (Only Available on Master Account)

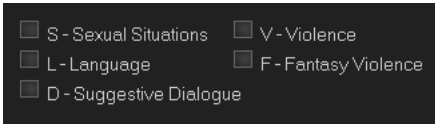
Unlock Timeout determines how long parental controls will remain disabled.

To set Unlock Timeout, highlight the option box next to **Unlock Timeout** and press **OK**. Use the **Right/Left Arrow Keys** to select the amount of time wanted, then press **OK**.

Block Unrated (Only Available on Master Account)

Block Unrated allows or blocks any program that does not have a rating.

To turn Block Unrated on or off, highlight the check box and press **OK**.

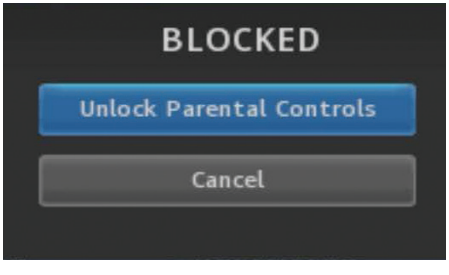


Content Rating

To block a particular type of content, highlight the check box to the left of that item and press **OK**.

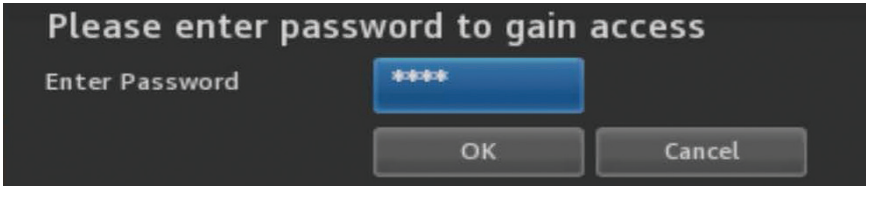
Turning Parental Controls On and Off

Once you have finished your selections, **Arrow Down** to **Submit** and press **OK**. Parental Controls will now be turned on. To turn off Parental Controls, go to **Guide** and select the **Restricted** program replacing the program's title, highlight, and press **OK** on your remote.



A dialog box pops up that says **Unlock Parental Controls** and **Cancel**.

If you choose unlock, then you're prompted for your password and parental controls are unlocked for the duration specified by the **Unlock Timeout** feature.

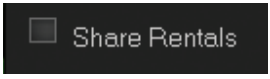


You set the amount of time you want for the **Unlock Timeout** to be in effect under the **Parental Controls** settings as explained earlier in this section. To turn Parental Controls off indefinitely, uncheck the check box marked **Parental Controls** in **Settings Preferences**.

Working With Additional Preferences

Share Rentals

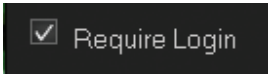
Share Rentals makes purchased programs available for any user (enabled), or only available to the user who makes the purchase (disabled).



To turn on or off, highlight the check box and press **OK**. Checked rentals will appear on purchase screens.

Require Login

Require Login determines if a user name and password must be entered before being able to use your TV service.



To turn Require Login on or off, highlight the check box and press **OK**. This ensures that the additional users or sub accounts must log in to watch programs.

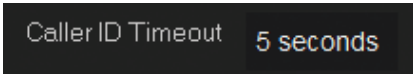
Enable Caller ID

Enable Caller ID turns on or off screen alerts for incoming Caller ID.

To turn Enable Caller ID on or off, highlight the check box and press **OK**.

Caller ID Timeout

Caller ID Timeout determines how long Caller ID notifications remain on the screen.



To set Caller ID Timeout, highlight the option box to the right of **Caller ID Timeout** and press **OK**. Then press the **Right or Left Arrow Key** to rotate to the amount of time you want the alert displayed, then press **OK**.

Channel Blocking

Channel Blocking enables or disables the list of channels you have blocked. Blocked channels do not appear in Guide.

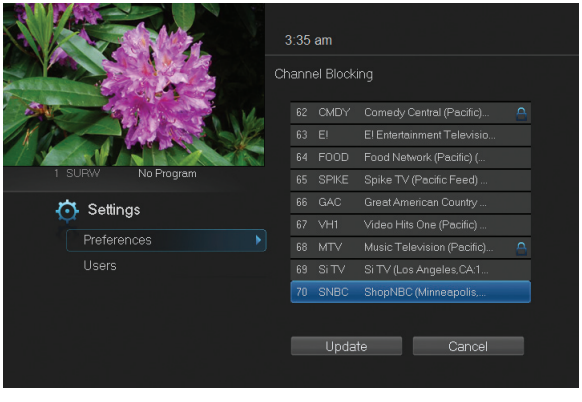
To turn Channel Blocking on or off, highlight the check box and press **OK**.

To edit the list of channels that are blocked, highlight the **Edit** button and press **OK**.

Channel Blocking Edit displays a list of all channels available. You can then block or unblock any channel. Blocked channels WILL NOT APPEAR in channel lineup. This can be a Parental Control feature or a stand-alone.

To block channels, highlight the **Channel Blocking Edit** button and press **OK**.

If no changes have been made on the **Preferences** screen, you will go directly to the list of all available channels. If any changes *have* been made to the main **Preferences** screen and you have not already updated them, a **Save Changes** box will appear. Highlight **YES** and press **OK** if you wish to save these changes. The **Settings Successfully Updated** notice will then appear. Highlight **OK**, and press the **OK** button.



The **Channel Blocking** list will appear.

To block/unblock a channel, highlight the channel entry and press **OK**.

To go to the next screen of channels, press the **Up or Down Arrow Key**. When complete, **Arrow** to update and press **OK**.

Autotune Alert

Autotune Alert determines how early an Autotune will be shown once you set an Autotune.

To set Autotune Alert, highlight the option box to the right of **Autotune Alert** and press **OK**. Then press the **Right or Left Arrow Key** to display **0 seconds, 30 seconds, 2 minutes** or **5 minutes**, then press **OK**.

0 seconds will display your Autotune at the exact time the program begins. Any of the other settings will trigger the Autotune that many seconds or minutes before the program begins.

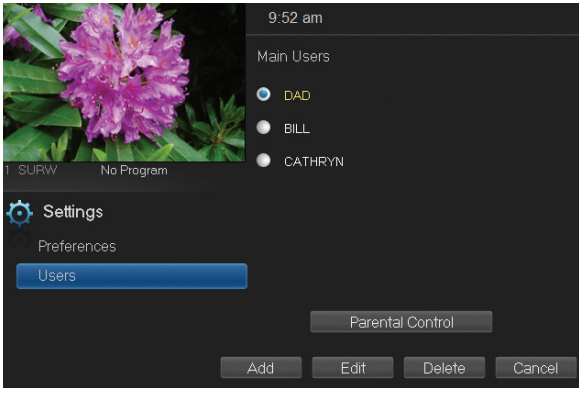
Theme

For service provider only.

Hardware Settings

For service provider only.

Working With Settings/Users



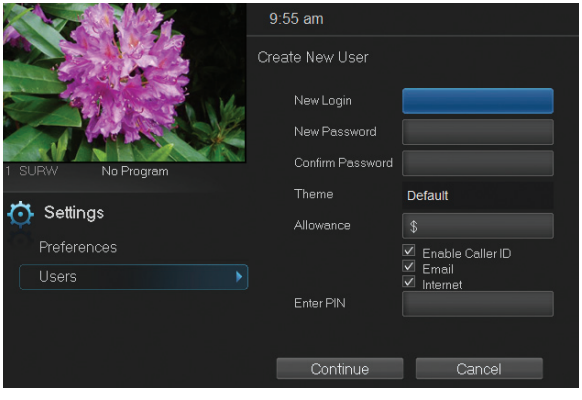
User accounts allows you to have separate parental controls, purchase limits and themes for different family members.

Users/Settings allows you to add a user account, edit an existing user account, change parental controls for a user account, or delete a user account.

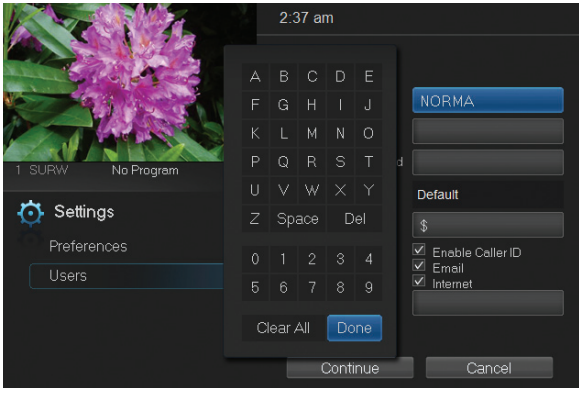
Note: The master account is the first account listed and is shown in yellow rather than white. You cannot delete the master account and cannot change the login name for the master account.

Adding a User Account

To create a new user account, highlight the **Add** button and press **OK**.

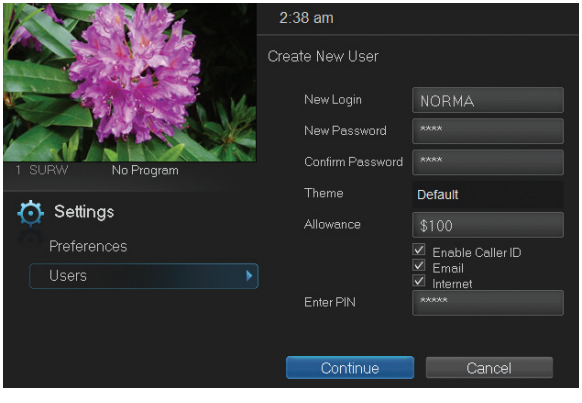


Highlight **New Login** to enter the name for the new account and press **OK**. An on-screen keyboard appears.



Use the **Arrow Keys** to highlight a letter or number and press **OK** to add it to the login name.

Once you have entered the desired name, highlight **Done** and press **OK** to return to the Create New User screen.

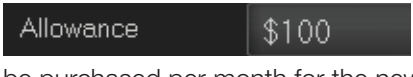


Highlight **New Password** to enter the password for the new account. Use the **Number Pad** on your remote to enter the password.

Highlight **Confirm Password** to re-enter the password for the new account. Use the **Number Pad** on your remote to re-enter the password.

Theme

For service provider only.

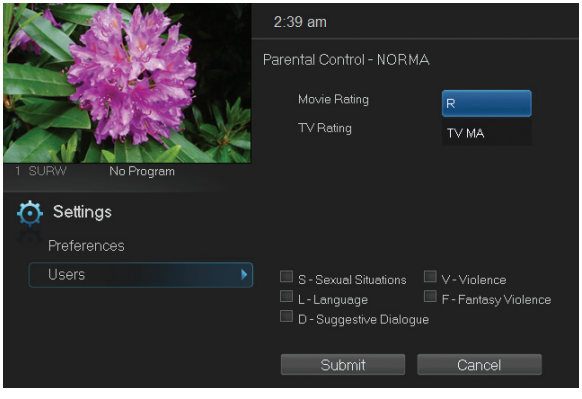


Highlight **Allowance $** to enter a limit to the amount of programs that can be purchased per month for the new account. Use the **Number Pad** on your remote to enter a whole dollar amount (e.g. 200 to limit the account to $200.00).

Highlight the **Enable Caller ID** check box and press **OK** to enable or disable Caller ID alerts to appear on the screen for this user account.

Highlight **Enter PIN** to enter the master account's PIN as a further way of verifying the master account holder is creating this account. Use the **Number Pad** on your remote to enter the PIN.

Now highlight **Continue** and press **OK** to go to the next Add User Account screen.

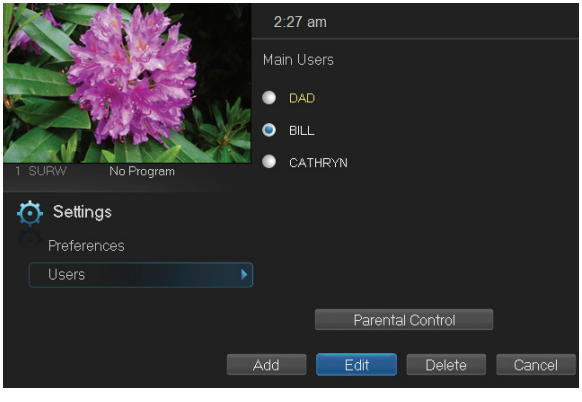


The second Add User Account screen allows you to create parental controls specific to this user.

These parental control settings are identical to the settings shown earlier with the exception that there is no Unlock Timeout or Block Unrated setting.

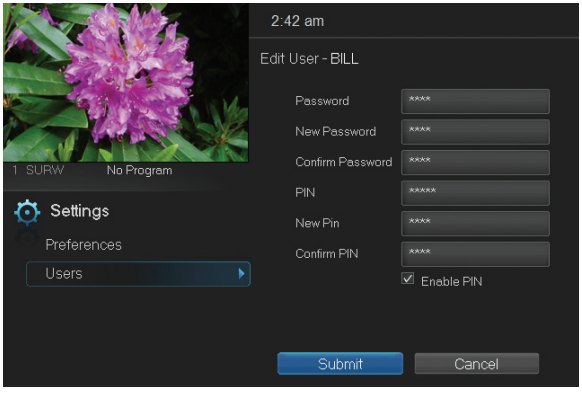
Once you have entered the settings for the new account, highlight **Submit** and press **OK**.

Editing a User Account



To edit a user account, highlight the user account and press **OK**, then highlight the **Edit** button and press **OK**.

Note: The master account is the first account listed and is shown in yellow rather than white.



Using the **Number Pad** on your remote, enter the current password for this account.

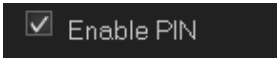
Now highlight **New Password** to change the password. Use the **Number Pad** on your remote to enter a numeric password.

Highlight **Confirm Password** to re-enter the password. Use the **Number Pad** on your remote to exactly re-enter the password.

Highlight **PIN** and enter the account's existing PIN.

Highlight **New PIN** and enter a new PIN for this account.

Highlight **Confirm PIN** to re-enter the new PIN.



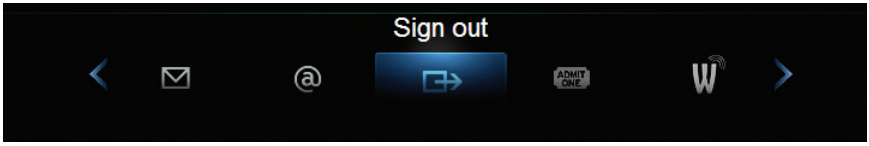
Highlight the **Enable PIN** check box and press **OK** to enable or disable the need to use a PIN.

Once you have made all changes to this account, highlight **Submit** and press **OK**.

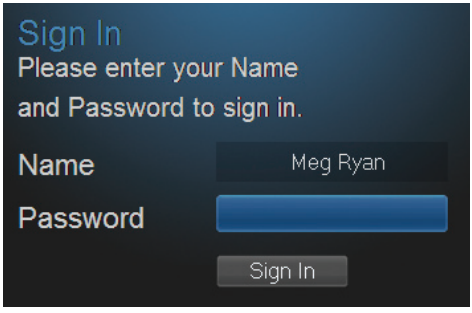
Sign Out / Sign In

This function is typically only used if there are more than one user account, usually when a parent adds a child as a new user. The parent's account (master account) controls the child's account (sub account).

Go To Sign Out / Sign In



Press the **MENU** button on the remote. Scroll the menubar to the **Sign Out** icon and click **OK**.



You will then be signed out of your account, and the **Sign In** screen will appear. Highlight the **Name** entry box and press **OK**.

Use the **Up/Down Arrows Keys** to select the name for the desired account. Then highlight the **Password** entry box and enter the password used for the desired account, highlight **Sign In** and press **OK**.

When a new user signs in, parental controls and other set restrictions for that account will be imposed.

15 Favorites

Introducing Favorites

Save time and enjoy the channels you watch the most. Each Favorites list contains just the TV channels you wish to view. You can create multiple Favorites lists and quickly change the Guide to show them.

Go To Favorites

Press **MENU** and highlight **Favorites**, then press **OK**.

A screen will appear with options to choose, edit, create or delete a list, or cancel.

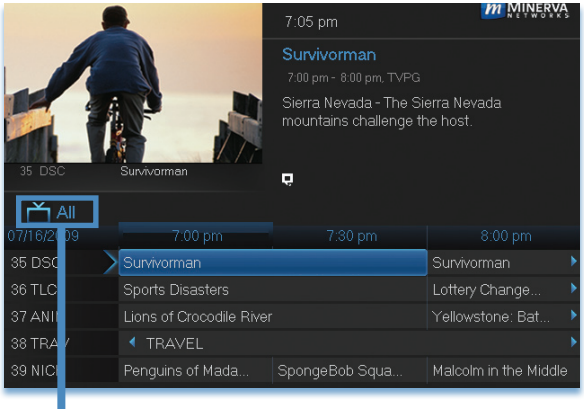
Choosing a Favorites List

There are two ways to choose a Favorites list:

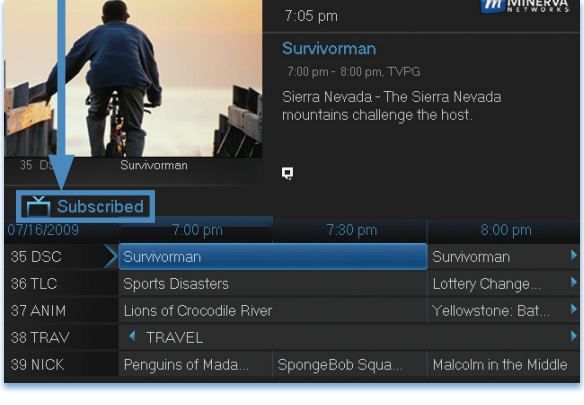
Option 1: Favorites From the Menubar

Follow the steps above in "Go To Favorites," then highlight **Choose** and press **OK**. Then highlight the Favorites list you want and press **OK**.

Option 2: Favorites From Guide



While in **Guide**, you can cycle through your Favorites lists by pressing **GUIDE** repeatedly. Each press will activate the next Favorites list. Cycling to **All** will display all available programming.



The name of the active Favorites list is shown below the picture-in-picture area. This causes **Guide** to only display the channels included on that Favorites list.

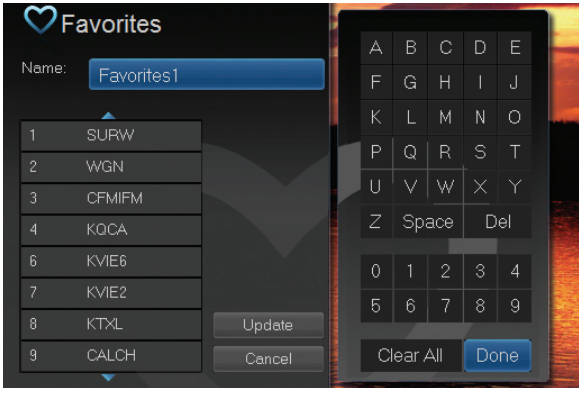
Pressing **GUIDE** once you have cycled through all Favorites lists will exit **Guide**.

Creating or Editing a Favorites List

Step 1: Create or Edit

Follow the steps in "Go To Favorites," highlight **Create** or **Edit**, and press **OK** to bring up the **Favorites** create/edit screen. This screen displays every channel offered.

Step 2: Name Your Favorites List



The **Name:** box is already highlighted. Press **OK** to use the on-screen keyboard to change the name for your Favorites list.

First, highlight **Clear All** and press **OK** to clear the default name.

Highlight each letter in the new name and press **OK**. Once you have entered the name, highlight **Done** and press **OK**.

Step 3: Choose Your Favorite Channels

Arrow Up and **Down** and select the channels to add or remove from your Favorites list and press **OK**. A channel included in the Favorites list shows a heart icon to the right of the channel info.

To save your Favorites list, **Arrow Right** and highlight **Update** and press **OK**.

To cancel your Favorite list without saving it, highlight the **Cancel** button at the bottom right of your screen and press **OK**.

Delete a Favorites List

Step 1: Select Delete

Follow the steps in "Go To Favorites," then highlight **Delete** and press **OK**.

Step 2: Select the Favorites List to Delete

Highlight the Favorites list you want to delete and press **OK**. A box will appear asking you to confirm that you want to delete the selected Favorites list. Highlight **Yes** to delete or **No** to cancel, and press **OK**.

Introducing Search

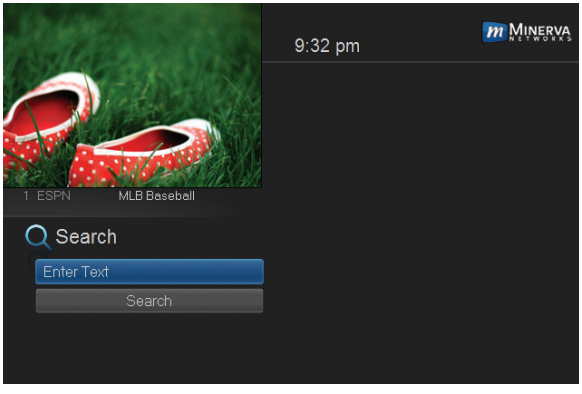
Search allows you to enter the name or partial name of a program or video and find any program matching the text you entered.

Go To Search

Press **MENU** and highlight **Search**, then press **OK**.

Search for a Program

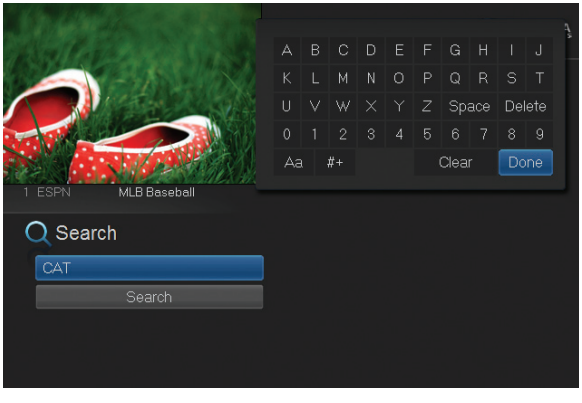
Step 1: Enter the Program Title



When the Search screen appears, the highlight will be on the **Search** text box

Press **OK** and a keyboard will appear to the right of the screen.

Usually the first three or four letters in the name will be enough to find your program.



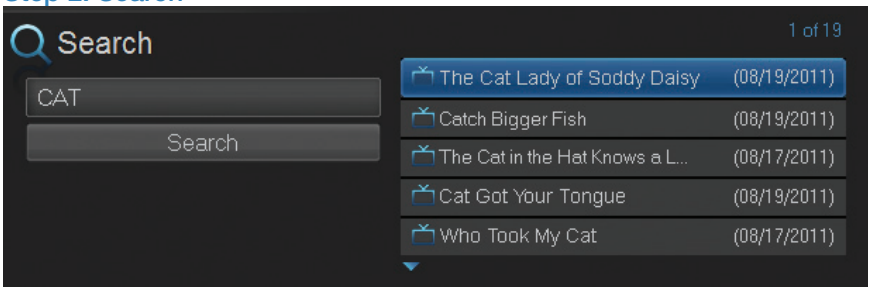
Use the Up/Down/Left/Right arrows to highlight the letters on the on-screen keyboard to enter your search keyword.

If you enter a wrong letter, highlight **Del** and press **OK** to go back one space.

If you need to start over, highlight **Clear All** and press **OK**.

When complete, highlight **Done** and press **OK**.

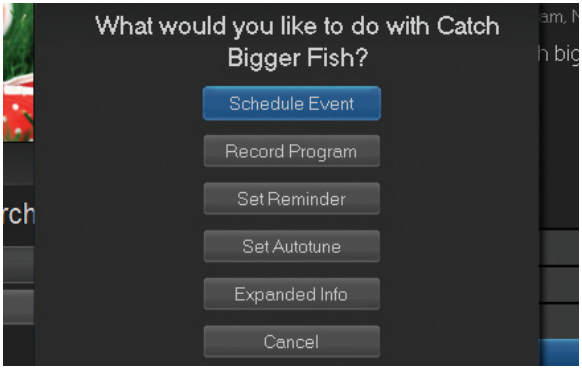
Step 2: Search


Search
1 of 19
CAT
Search
The Cat Lady of Soddy Daisy (08/19/2011)
Catch Bigger Fish (08/19/2011)
The Cat in the Hat Knows a L... (08/17/2011)
Cat Got Your Tongue (08/19/2011)
Who Took My Cat (08/17/2011)

Highlight **Search** and press **OK** to perform a system-wide search of all programs that match your search criteria.

The search results appear in order on the right side of the screen.

Step 3: Pick a Result



You can highlight any TV program or rental listing and press **OK** and a menu will appear, enabling you to...

(1) Schedule an Event (recording - see **8 DVR**).

(2) Watch or record a program if it's on now.

(3) Set a Reminder or Autotune for a program if it comes on later (see **6 Guide - Alerts & Recording** and **7 Recording**).

(4) View Expanded Info.

(5) **Cancel** from this menu.

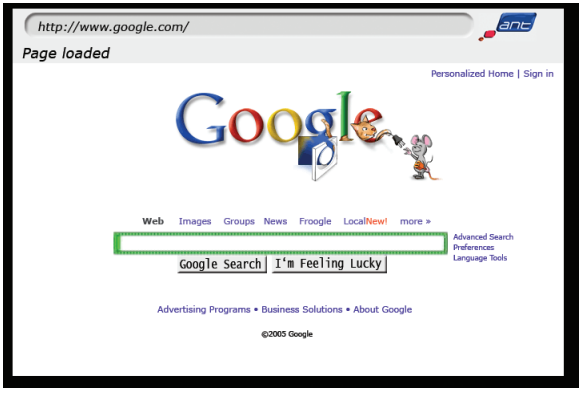
Note: You cannot set a Reminder, Autotune or Recording for Video on Demand rentals. The only options that come up when you search for a VoD is Rent, Expand Info, and Cancel.

Introducing Web & Email

Web allows you to surf the web from your TV. Email provides access to an email website specified by your service provider. Now you can browse the Web or send and receive Email from your TV...no computer necessary!

Go To The Web

Press **Menu** on your remote and highlight **WEB** and press **OK**.



When you press **OK**, your TV will display your default web browser.

Use the **Arrow keys** to highlight where you want to enter text.

The on-screen sign says **PUSH THE INPUT BUTTON TO BRING UP THE ON-SCREEN KEYBOARD**.

The **INPUT** button is located on your remote.

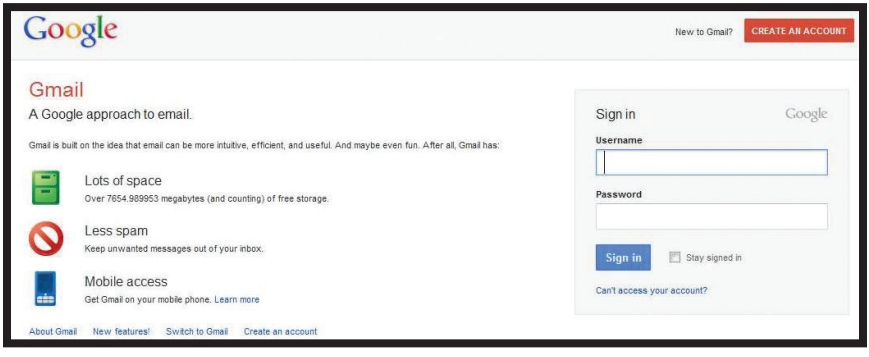
Use the on-screen keyboard and **Arrow keys** to select the letters or numbers you want to enter. If your remote does not have an **INPUT** button to bring up the on-screen keyboard, use the **0-9 keys** to type in letters or numbers instead. You may need to hold the key down until it toggles to the correct character.

When complete, highlight **Enter** on the on-screen keyboard and press **OK**. Then press **Exit** on your remote to remove the keyboard.

When you are done entering in text, navigate to the website's submit button and press **OK** to continue web-surfing.

Go To Email

Press **MENU** on your remote control and highlight **Email** and press **OK**.



When you press **OK**, your TV will display your default email web page.

Use the **Arrow keys** to highlight where you want to enter text.

The on-screen sign says **PUSH THE INPUT BUTTON TO BRING UP THE ON-SCREEN KEYBOARD**.

The **INPUT** button is located on your remote.

Use the on-screen keyboard and **Arrow keys** to select the letters or numbers you want to enter. If your remote does not have an **INPUT** button to bring up the on-screen keyboard, use the **0-9 keys** to type in letters or numbers instead. You may need to hold the key down until it toggles to the correct character.

When the user's name is complete, scroll to **Enter** on the on-screen keyboard and press **OK**.

Use the same process to complete your password. When complete, highlight **Enter** on the on-screen keyboard and press **OK**. Then press **Exit** on your remote to remove the keyboard.

Navigate to the website's Sign In or Log In button and press **OK** to use your email.

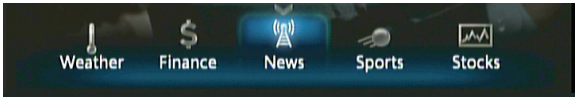
Introducing Widgets

Widgets provides access to up-to-date news headlines, entertainment news, weather, finance, Twitter, sports scores and other information.

Go To Widgets

Press **MENU** on your remote control and highlight **Widgets** using the **Arrow Keys** then press **OK**.

The main menu is replaced with the Widgets menu.



Using Widgets

Each icon on the Widgets menu provides access to information related to that icon. When you scroll to **Finance**, **News**, or **Sports** on the Widget menubar and click **OK**, current information on that topic appears. Use your **Right Arrow** to scroll to additional information screens. Use **Exit** on your remote to close the information screen and return to the menubar.

Stocks Widget

This widget allows you to view stock specific stock quotes. Follow these steps to operate the Stocks widget.

Step 1: Bring up the Stocks Widget
Select the **Stocks** widget from the widget menubar and press **OK**. The **Stock Quotes** window will appear either showing no stocks if you have not used the widget before, or it will appear with the last five stock quotes you submitted.

Step 2: Bring Up the Keypad

To access the keypad, use the **Arrow Keys** to highlight the white text box then press **OK** on the remote. The keypad will appear.

Step 3: Using the Keypad

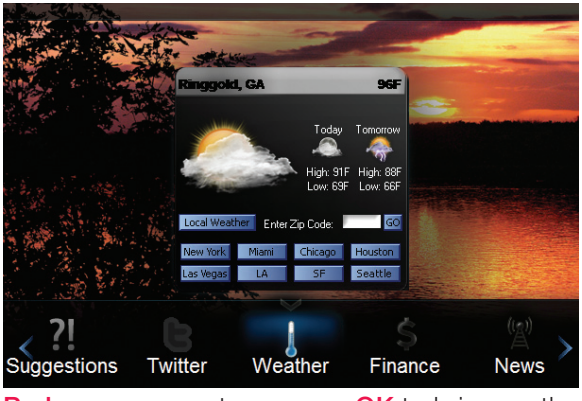
Using the **Arrow Keys**, select a letter, then press **OK**. Repeat this until you're done entering the stock ticker symbol, then select **Done** and press **OK**. The keypad will disappear and return you to the **Stock Quotes** window.

Step 4: Acquire Stock Quotes

Using the **Arrow Keys**, select **Submit**. The **Stock Quotes** window will refresh with the newest stock quote listed at the bottom.

Weather Widget

This widget allows you to view weather information of a given city or by zip code.


Ringgold, GA 96F
Today Tomorrow
High: 91F Low: 69F
High: 88F Low: 66F
Local Weather Enter Zip Code: GO
New York Miami Chicago Houston
Las Vegas LA SF Seattle
Suggestions Twitter Weather Finance News

Step 1: Bring up the Weather Widget

Select the **Weather** widget from the widget menubar and press **OK**. A weather graphic appears.

Step 2: Bring up Weather by Zip Code:

Arrow to the **Enter Zip Code** text box. Use either the **Number Pad** on your remote or press **OK** to bring up the keypad to enter a zip code. Once the zip code has been entered, **Arrow** to **Go** and press **OK** to bring up weather for that zip code.

Step 3: Viewing Weather in Other Cities

Arrow to the cities listed on the graphic and press **OK** to view weather for those cities.

Twitter Widget

This widget allows you to access your Twitter account. Follow these steps to operate the Twitter Widget.

twitter
Top Trends
Search Twitter
Username:
Password:
Submit
A B C D E F G H I J
K L M N O P Q R S T
U V W X Y Z space delete
0 1 2 3 4 5 6 7 8 9
Aa #+ clear done
Stocks
Suggestions

Step 1: Bring up the Twitter Widget

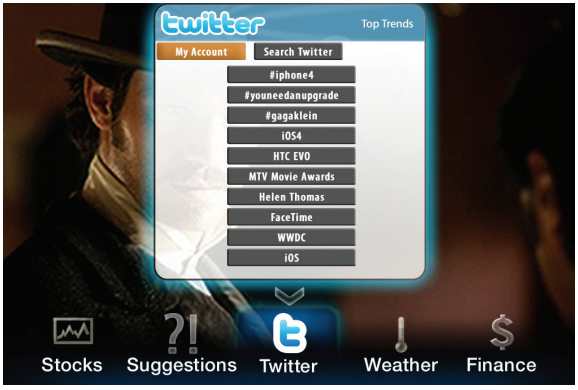
Select the Twitter Widget from the Widget Menu Bar and press **OK** on your remote. The Sign In screen will appear.

Step 2: Entering Username and Password

Once the Sign-In screen appears, use the **Arrow Keys** to highlight the **Username** Text Box. Press **OK** on your remote to bring up the Keypad. Using the **Arrow Keys**, select a letter or number and then press **OK**. Repeat this until you've entered your Twitter Username. Use the **Arrow Keys** to highlight **Done**, and press **OK** on your remote. Use the **Arrow Keys** to highlight **Password**, and repeat this process to enter your Twitter password. Then use the **Arrow Keys** to highlight **Submit** and press **OK** on your remote to bring up your Tweets.

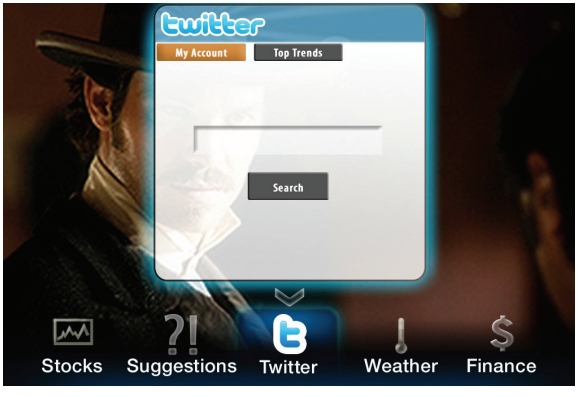
Step 3: Navigate your Twitter Account

Once you've signed in, your Twitter Account will appear. Use your **Arrow Keys** to navigate your Twitter Account to view other Tweets, Top Trends, Search, or Sign Out categories. Highlight, and press **OK** on your remote.



Step 4: Top Trends

If you selected **Top Trends**, arrow down to the desired topic and press **OK** on your remote to view the Top Trend.



Step 5: Search Twitter

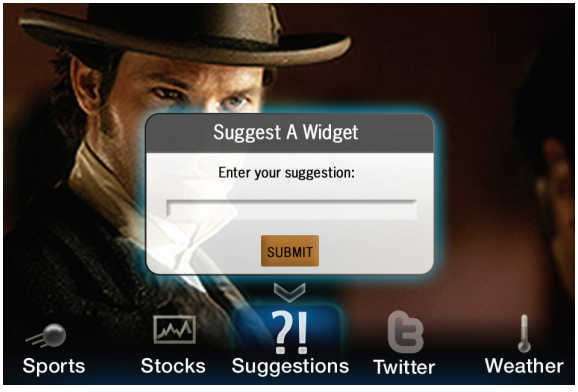
If you selected Search, arrow to white text box and press **OK** to bring up the Keypad. Use the same process in step 2 to enter your search topic.

Step 6: Sign Out of your Twitter Account

Depending on the screen you are viewing, either arrow to **Sign Out** Sign Out and press **OK** on your remote, or arrow to **My Account** My Account and press **OK** to bring up the Sign Out button. Once you've highlighted **Sign Out** and press **OK**, you will be returned to the Widgets Menu Bar.

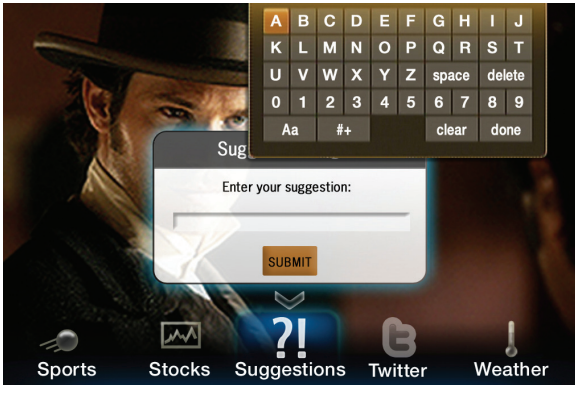
Suggestions Widget

With this Widget, you can send suggestions to your service provider for new widgets to be created. Follow these steps to operate the Suggestion Widget.



Step 1: Bring up the Suggestions Widget

Select the Suggestions Widget from the Widget Menu Bar. The **Suggest A Widget** window will appear, showing a text box to enter your suggestion.

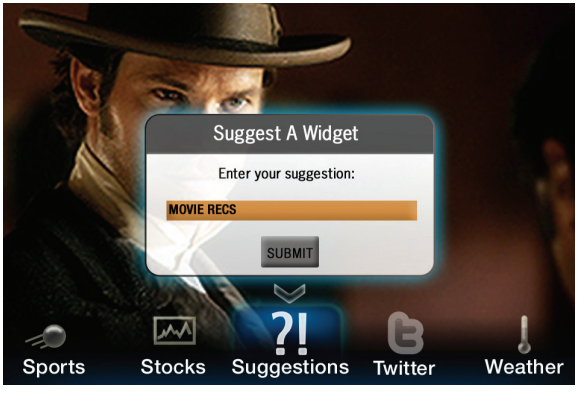

A B C D E F G H I J
K L M N O P Q R S T
U V W X Y Z space delete
0 1 2 3 4 5 6 7 8 9
Aa #+ clear done
Enter your suggestion:
SUBMIT
Sports
Stocks
Suggestions
Twitter
Weather

Step 2: Bring up the Keypad

Make sure the text box is selected, and press **OK** on your remote to bring up the Keypad.

Step 3: Using the Keypad

Using the **Arrow Keys**, select a letter or number, then press **OK**. Repeat this until you're done entering the suggestion, then select **Done** and press **OK**. The Keypad will disappear.

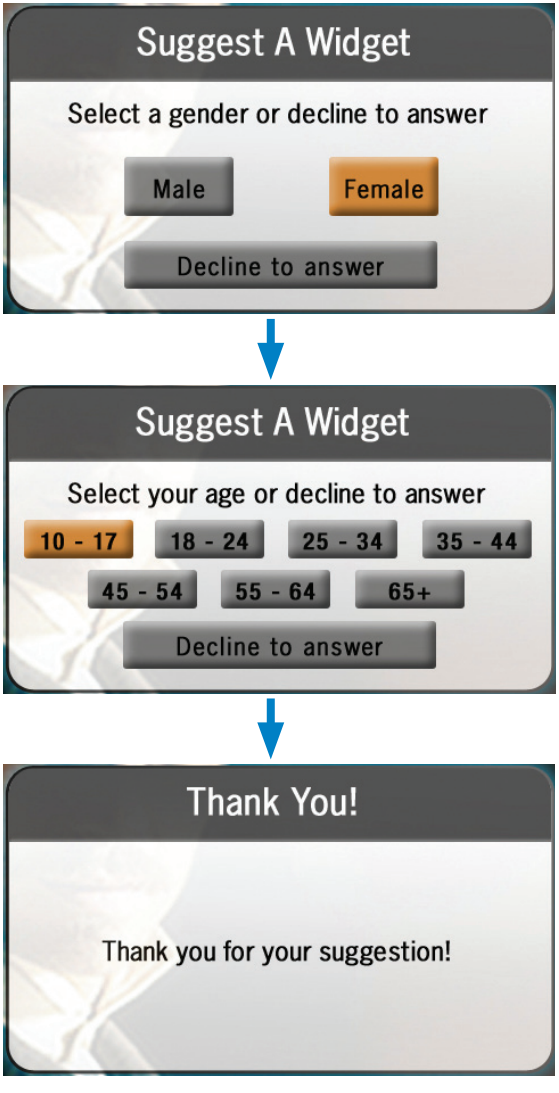


Step 4: Submit your Suggestion

Once the suggestion is successfully entered, arrow down to **SUBMIT** and press **OK** on your remote.

Step 5: Complete your Request

You will then be taken through two screens (as shown below) asking you a little about yourself; one asking for your gender and another asking for your age. Answering these is optional. Use the **Arrow Keys** to highlight the answer you would like to give, then press **OK**. A Thank You screen will then appear after the process is complete.



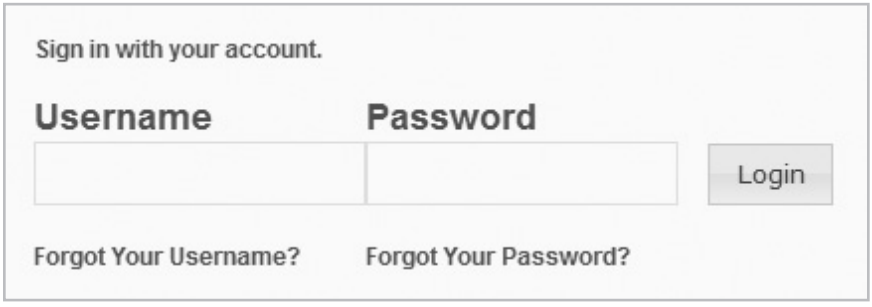
19 Remote Scheduling (Coming Soon)

Introducing Remote Scheduling

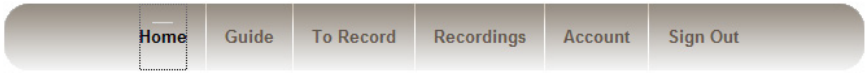
Remote scheduling allows you to schedule new recordings and manage existing ones through any web browser while away from your home.

Accessing Remote Scheduling on the Web

First, enter your service provider's website URL to pull up the sign in screen. Next, sign into your account - Type in your **Username** and **Password** and then click on **Login**.



After logging in, you'll see the tabs: **Home**, **Guide**, **To Record**, **Recording**, **Account** and **Sign Out**- used to schedule and manage recordings or account settings.

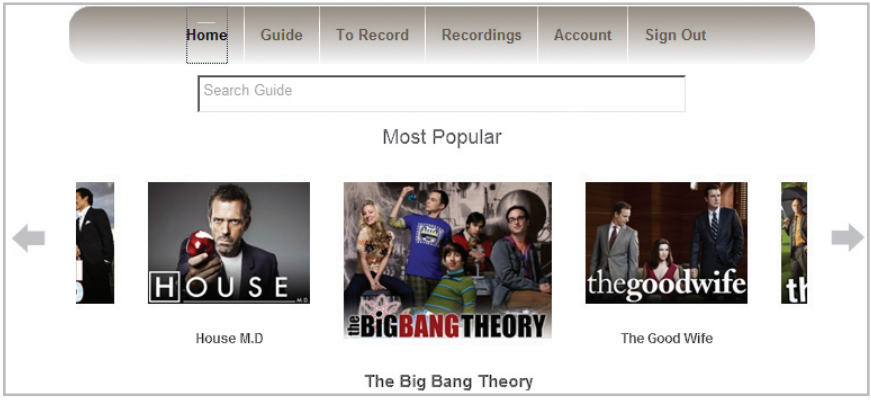


Home	A row of popular programs are displayed. Clicking on a program photo will display a list of upcoming episodes which you can choose to record.
Guide	Displays guide information from which you can select a program to record
To Record	Displays the list of programs to be recorded
Recordings	Displays the list of DVR recordings stored on your STB
Account	Change your username, password, email address, or re-name your DVR STBs
Sign Out	log out of your account session

Recording a Program

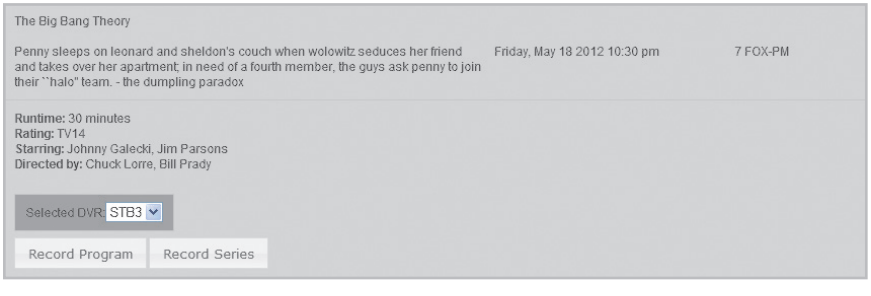
Recording can be done in **Home**, **Guide** and **Search Guide**. Each gives you a different window to the content or programs on your home television that you can record remotely.

Record Using the Home Page



The **Home** option shows a lineup of popular programs. Click the title beneath the picture to show a list of upcoming episodes which you can choose to record.

Click the program you want to record and the area will then be highlighted.


The Big Bang Theory
Penny sleeps on leonard and sheldon's couch when wolowitz seduces her friend and takes over her apartment; in need of a fourth member, the guys ask penny to join their ``halo'' team. - the dumpling paradox
Friday, May 18 2012 10:30 pm
7 FOX-PM
Runtime: 30 minutes
Rating: TV14
Starring: Johnny Galecki, Jim Parsons
Directed by: Chuck Lorre, Bill Prady
Selected DVR: STB3
Record Program
Record Series

Click **Record Program** to record that specific episode or click **Record Series** to record all episodes of the program.

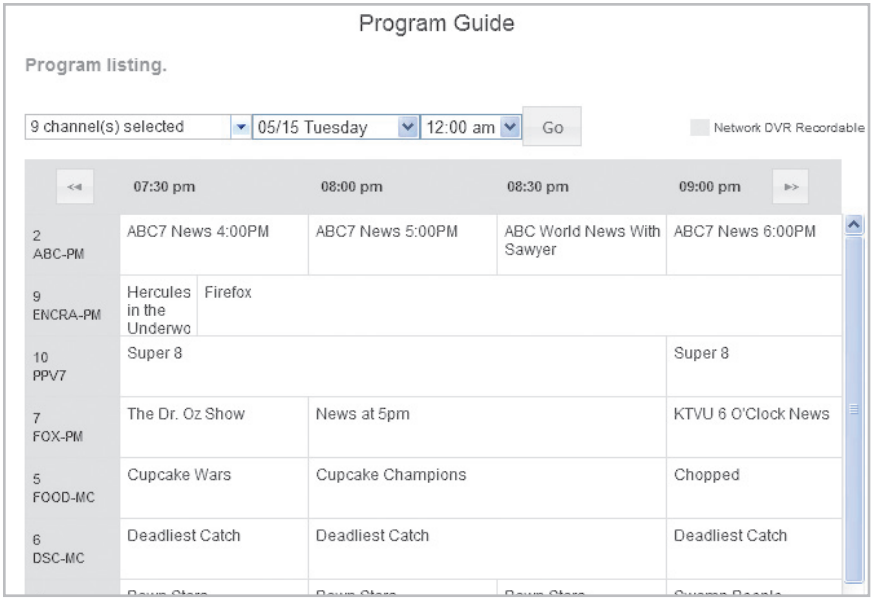
A message saying "**Series recording has been scheduled**" will appear. Then click on **Close**.

After you have scheduled this future recording, you can see it on both the **To Record** screen on the web, and when you return home, on your TV on-screen guide under the **DVR** icon.

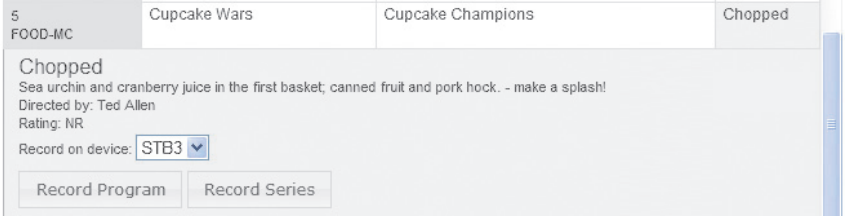
Record Using the Guide Page

Guide displays guide information from which you can select a program to record. The same channels on your television will show on your web guide.

Click on the Guide tab to view the guide listings.



Click on the program you want to record. The Program information will display, then move your cursor down to the **Record Program** and **Record Series buttons**.

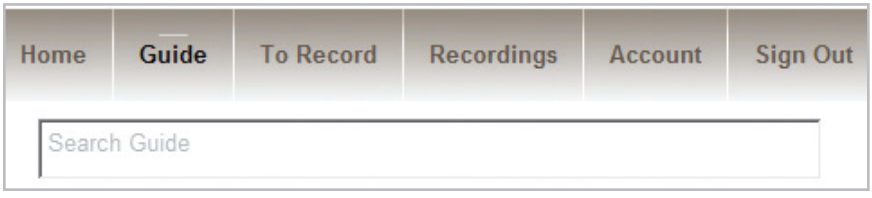


Click on the recording preference for that program and a message confirms your recording has been successfully scheduled. Again, click on **Close**.

The program will be added to your **To Record** list on the web. On your TV on-screen program guide, a single episode ( ) or a series episode ( ) - depending on your selection-will appear next to the program indicating the program will record.

Using the Search Guide Option

To search for a program to record, type in a keyword in the **Search Guide** box at the top of the web page and press enter. A list of programs with the keyword is displayed.

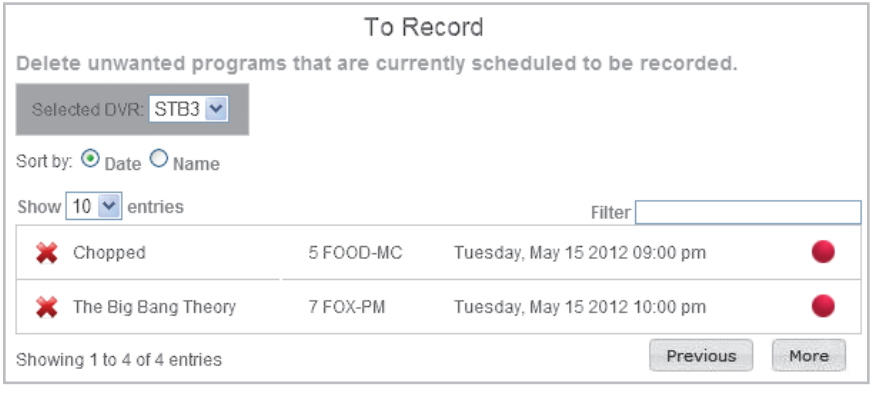


Click on a program to access the program's information. Select either the **Record Program** or **Record Series** for recording the selected program.

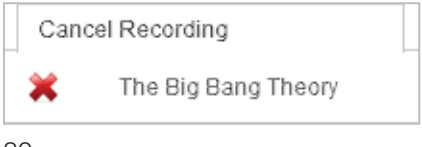
Your TV on-screen guide will show a single episode ( ) or series recording ( ) next to the program indicating the program will be recorded.

Managing Your Scheduled Recordings

When you click on the **To Record** tab, a list of scheduled recordings is displayed.


To Record
Delete unwanted programs that are currently scheduled to be recorded.
Selected DVR: STB3
Sort by: Date Name
Show 10 entries
Filter
Chopped 5 FOOD-MC Tuesday, May 15 2012 09:00 pm
The Big Bang Theory 7 FOX-PM Tuesday, May 15 2012 10:00 pm
Showing 1 to 4 of 4 entries
Previous
More

You can delete a show by clicking on the red (✖) next to the show. You can cancel a scheduled single recording or a scheduled series recording by clicking on it.

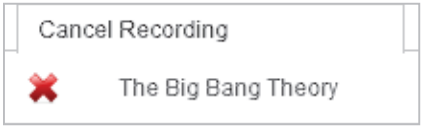


Managing Your DVR Recordings

When you click on the **Recordings** tab, you'll see a list of DVR recordings stored on your DVR set top box.

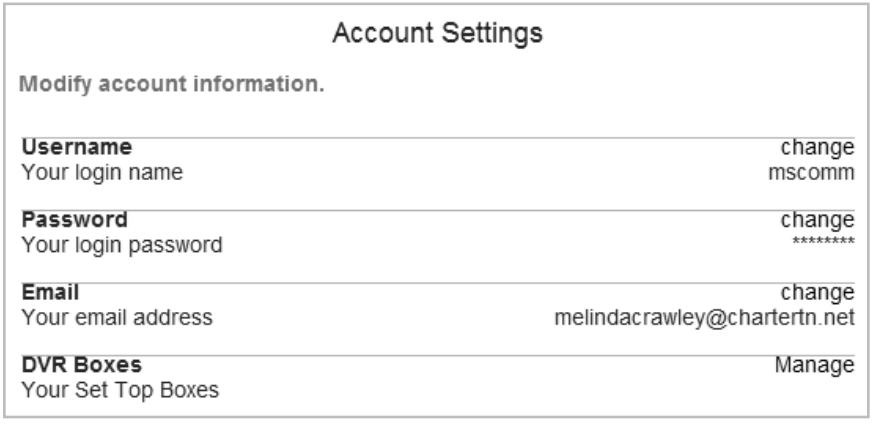
Recordings
Delete programs that you have already watched or are no longer interested in.
Selected DVR: STB3
Sort by: Date Name
Show 10 entries
Filter
7 Live
Wednesday, April 11 2012 06:22 pm
ABC7 News 6:00PM
Wednesday, April 11 2012 09:29 pm
Kung Fu Panda 2
Monday, April 23 2012 01:40 pm
Showing 1 to 10 of 12 entries
Previous
More

Click on the (✖) next to the program you want to delete. You can either delete that specific recording or delete all recordings of that program.



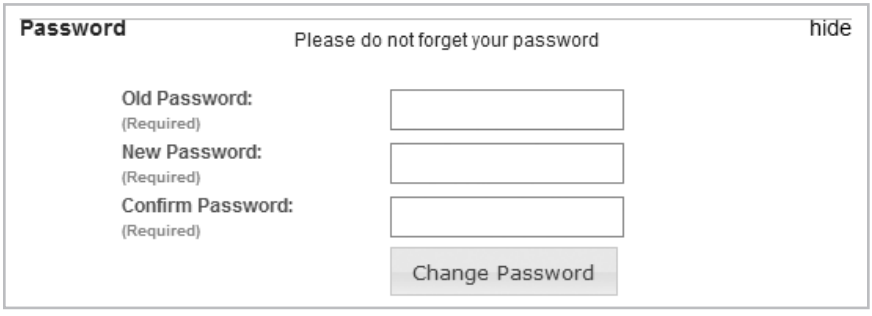
Manage your account settings

To manage your account settings, click on the **Account** tab. Here you can change your username, password, email address or rename your DVR set top boxes.



Changing Your Password

You can change your password by clicking on **Password** or by clicking on the word **change** to the right. Next type in your old password, then type the new password and then confirm the new password. When finished click **Save Changes**.

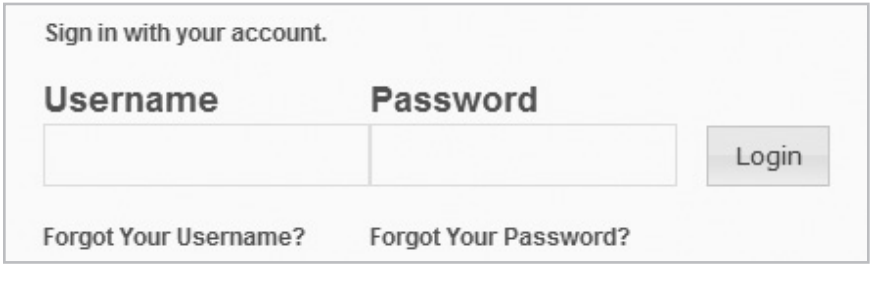


Renaming Your DVR Set Top Boxes

You can rename your STB by clicking on DVR Boxes or the word Manage to the right. Next type in what you wish to rename your STB (no spaces). You can change the set top box name by number or change the name for convenience (example — livingroom). Click **Save Changes** when complete.

Signing Out

To sign out of your account session, click on Sign Out.

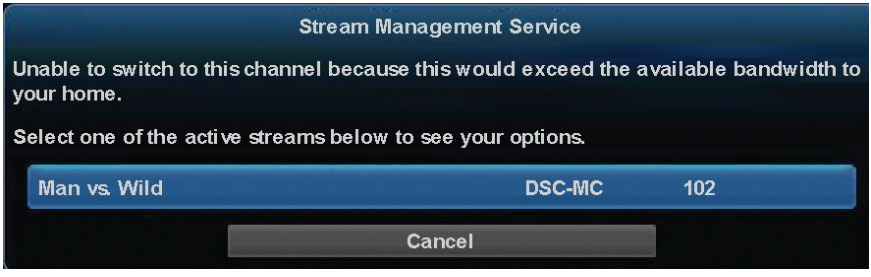


Stream Management

Stream Management lets you decide which channels to watch when you've exceeded your subscribed bandwidth to the home.

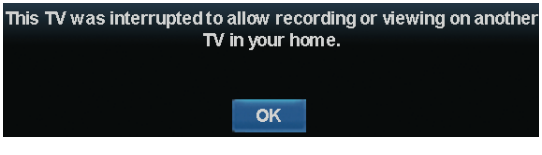
When a requested stream exceeds the available bandwidth, the requesting STB displays messages that:

- explain that the stream request exceeds available bandwidth.
- offer alternative viewing options for the subscriber.


Stream Management Service
Unable to switch to this channel because this would exceed the available bandwidth to your home.
Select one of the active streams below to see your options.
Man vs. Wild
DSC-MC
102
Cancel

Once you select an active stream to manage, the following options are presented:

- **Join this Channel**: the STB auto-tunes to the selected active channel.
- **Watch a Program from your DVR**: the STB displays the available DVR listings you can watch.
- **Interrupt this Channel**: the STB tunes to the channel you wanted and interrupts the other STB from its current channel viewing.
- **Cancel**: the message window closes and no video will stream on the channel. You must go to **Guide** or **Menu** or press **OK** to display the **Stream Management** options again.

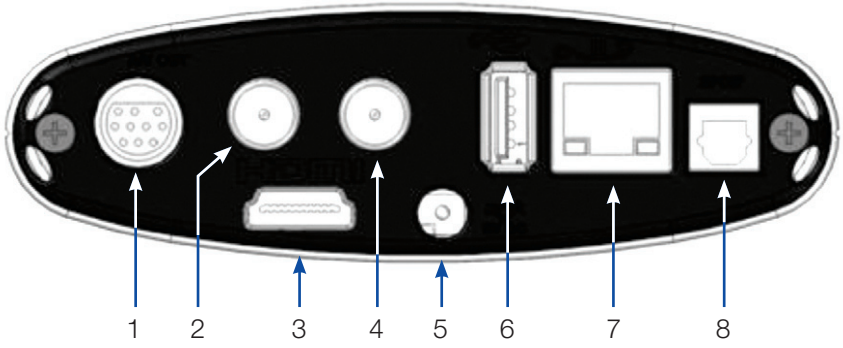


If the **Interrupt this Channel** option is selected, this is the message other TVs that have been interrupted in the household will see.

Amino 110 Set Top Box

1. **5V DC** Provides power to the set top box.
2. **Network** Connects the set top box to the video service using a CAT5 Ethernet cable.
3. **USB** (Universal Serial Bus) Connects the set top box to technician's equipment and other devices.
4. **SPDIF Digital Out** Connects the set top box to a home theater system to provide surround sound audio - provides audio only.
5. **Audio Visual Out** (Composite Video and Stereo Audio) Connects the set top box to your TV or VCR to provide good quality video and stereo audio - custom Amino cable has 10-pin connector at set top box end and yellow, red and white RCA connectors at TV/VCR end.
6. **Out** Connects the set top box to the TV using a standard coax cable - provides video and audio.
7. **In** Connects the set top box to the video service using a standard coax cable - provides audio and video.

Amino 140 Set Top Box

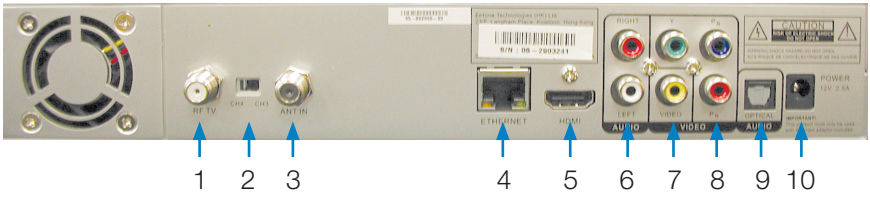


1. **Audio Visual Out** (Composite Video and Stereo Audio) Connects the set top box to your TV or VCR to provide good quality video and stereo audio - custom Amino cable has 10-pin connector at set top box end and yellow, red and white RCA connectors at TV/VCR end.
2. **Out** Connects the set top box to the TV using a standard coax cable - provides video and audio.
3. **HDMI** (High Definition Media Interface) Connects the set top box to an HDTV to provide best quality HDTV - provides video and audio.
4. **In** Connects the set top box to the video service using a standard coax cable - provides audio and video.
5. **5V DC** Provides power to the set top box.
6. **USB** (Universal Serial Bus) Connects the set top box to technician's equipment and other devices.
7. **Network** Connects the set top box to the video service using a CAT5 Ethernet cable.
8. **Phone** Connects the set top box to telephone service to provide on-screen Caller ID.

Amino 540 Set Top Box

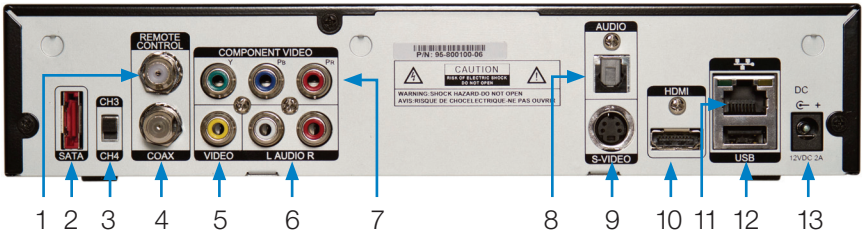
1. **Out** Connects the set top box to the TV using a standard coax cable - provides video and audio.
2. **S-Video** Connects the set top box to your TV to provide high-quality video - provides video only.
3. **Optical Audio** (S/PDIF) Connects the set top box to a home theater system to provide surround sound audio - provides audio only.
4. **HDMI** (High Definition Media Interface) Connects the set top box to an HDTV to provide best quality HDTV - provides video and audio.
5. **USB** (Universal Serial Bus) Connects the set top box to technician's equipment and other devices.
6. **Network** Connects the set top box to the video service using a CAT5 Ethernet cable.
7. **Power** Provides power to the set top box.

Entone Amulet 200 Set Top Box



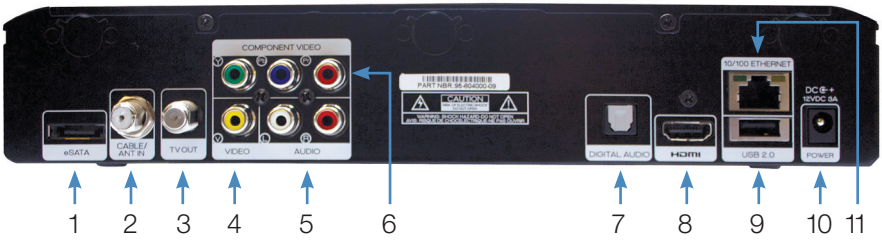
1. RF TV Connects the set top box to your TV using a standard coax cable - provides audio and video.
2. CH3 / CH4 Determines the channel the set top box uses to output video service to the TV over the RF TV connection - adjust if a local over-the-air channel is interfering with reception.
3. ANT IN Connects the set top box to a wall jack using coax cable to provide video service.
4. ETHERNET Connects the set top box to the video service using a CAT5 Ethernet cable.
5. HDMI Connects the set top box to your HDTV using an HDMI cable - provides best quality audio and video.
6. AUDIO LEFT/RIGHT Connects the set top box to provide stereo audio - provides audio only.
7. VIDEO Connects the set top box to provide good quality video - provides video only.
8. VIDEO PB/PR/Y Connects the set top box to your TV to provide very high-quality video - provides video only.
9. OPTICAL AUDIO (S/PDIF) Connects the set top box to a home theater system via fiber optic cable for best quality audio - provides audio only.
10. DC INPUT Provides power to the set top box.

Entone Amulet 300 Set Top Box



1. REMOTE CONTROL Connects the set top box to a wall jack using coax cable to provide video service.
2. SATA Connects the set top box to an external DVR storage device.
3. CH3 / CH4 Determines the channel the set top box uses to output video service to the TV over the RF TV connection - adjust if a local over-the-air channel is interfering with reception.
4. COAX Connects the set top box to your TV using a standard coax cable - provides audio and video.
5. VIDEO Connects the set top box to provide good quality video - provides video only.
6. AUDIO LEFT/RIGHT Connects the set top box to provide stereo audio - provides audio only.
7. VIDEO PB/PR/Y Connects the set top box to your TV to provide very high-quality video - provides video only.
8. OPTICAL AUDIO (S/PDIF) Connects the set top box to a home theater system via fiber optic cable for best quality audio - provides audio only.
9. S-Video Connects the set top box to your TV to provide high-quality video - provides video only.
10. HDMI Connects the set top box to your HDTV using an HDMI cable - provides best quality audio and video.
11. ETHERNET Connects the set top box to the video service using a CAT5 Ethernet cable.
12. USB 2.0 (Universal Serial Bus) Connects the set top box to technician's equipment and other USB devices. This is also used to connect a keyboard for advanced applications, Widgets, etc.
13. DC INPUT Provides power to the set top box.

Entone Amulet 400 Set Top Box



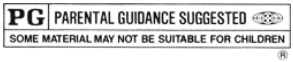
1. **eSATA** Connects the set top box to an external DVR storage device.
2. **CABLE/ANT IN** Connects the set top box to a wall jack using coax cable to provide video service.
3. **TV Out** Connects the set top box to your TV using a standard coax cable - provides audio and video.
4. **VIDEO** Connects the set top box to provide good quality video - provides video only.
5. **AUDIO LEFT/RIGHT** Connects the set top box to provide stereo audio - provides audio only.
6. **COMPONENT (HD Analog) OUTPUT** (Video/Audio Left/Audio Right) Connects the set top box to your TV or VCR to provide high definition quality analog video and stereo audio.
7. **DIGITAL AUDIO** (S/PDIF) Connects the set top box to a home theater system via fiber optic cable for best quality audio - provides audio only.
8. **HDMI** (High Definition Media Interface) Connects the set top box to your HDTV using an HDMI cable - provides audio and video.
9. **USB** (Universal Serial Bus) Connects the set top box to technician's equipment and other devices.
10. **Power Adapter** Provides power to the set top box.
11. **Ethernet** Connects the set top box to the video service using a CAT5 Ethernet cable.

Movie Ratings

MPAA (Motion Picture Association of America) Ratings System

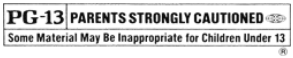
G – General Audience

This is a film which contains nothing which would, in the view of the MPAA Rating Board, be offensive to parents whose younger children view the film.



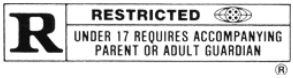
PG – Parental Guidance Suggested

The theme of a PG-rated film may itself call for parental guidance. There may be some profanity in these films. There may be some violence or brief nudity. But these elements are not deemed so intense as to require that parents be strongly cautioned beyond the suggestion of parental guidance. There is no drug use content in a PG-rated film.



PG-13 – Parents Strongly Cautioned

A PG-13 film is one which, in the view of the MPAA Rating Board, leaps beyond the boundaries of the PG rating in theme, violence, nudity, sensuality, language, or other contents, but does not quite fit within the restricted R category. Any drug use content will initially require at least a PG-13 rating.



R – Restricted

An R-rated film may include hard language, or tough violence, or nudity within sensual scenes, or drug abuse or other elements, or a combination of some of the above, so that parents are counseled to take this advisory rating very seriously.

NC-17 – No Children 17 or Under

NC-17 does not necessarily mean “obscene or pornographic” in the often accepted or legal meaning of those words. The MPAA Review Board does not and cannot mark films with those words. These are legal terms and for courts to decide. The reasons for the application of an NC-17 rating can be violence or sex or aberrational behavior or drug abuse or any other elements which, when present, most parents would consider too strong and therefore off-limits for viewing by their children.

TV Ratings

TV Parental Guidelines Ratings System

The TV Parental Guidelines ratings provide program ratings and content ratings. This provides a clearer idea of the reason for a program's rating.

Program Ratings

TV-Y – All Children

This program is designed to be appropriate for all children.

TV-Y7 – Directed to Older Children

This program is designed for children age 7 and above. It may include mild fantasy violence or comedic violence.

TV-G – General Audience

Most parents would find this program suitable for all ages.

TV-PG – Parental Guidance Suggested

This program contains material that parents may find unsuitable for younger children.

TV-14 – Parents Strongly Cautioned

This program contains some material that many parents would find unsuitable for children under 14 years of age.

TV-MA – TV Mature Audience Only

This program is specifically designed to be viewed by adults and therefore may be unsuitable for children under 17.

Content Ratings

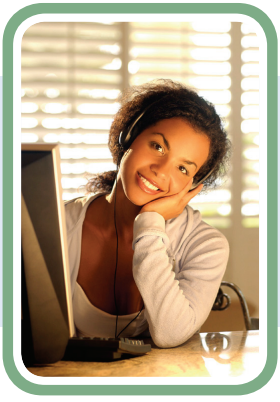
Content Ratings are shown just below the program rating.

FV: Fantasy Violence (only applied to TV-Y7)
For those programs where fantasy violence may be more intense or more combative than other programs in this category.

The meaning of a content rating increases as the program rating increases.

V: Violence	TV-PG: Moderate; TV-14: Intense; TV-MA: Graphic
S: Sexuality	TV-PG: Some; TV-14: Intense; TV-MA: Explicit
L: Language	TV-PG: Infrequent; TV-14: Strong; TV-MA: Crude
D: Dialogue	TV-PG: Some; TV-14: Intense; TV-MA: Not used

For more information on TV Parental Guidelines Monitoring Board and its rating system, please visit www.tvguidelines.org.



KPU Telecommunications
2417 Tongass Ave, Suite 119D
Ketchikan, AK 99901
Phone (907) 225-2111
www.kputel.com